

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 2

PSA: 1

Total Unduplicated Client Count for Quarter: 62

Total Cases Closed in Quarter: 95

Total Units of Service for Quarter (Unit=1 Hour): 398

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	22
65-74:	32
75-84:	8
85+:	0
Client Declined to Provide Information:	0
Total:	62

CLIENT GENDER

Male:	27
Female:	35
Client Declined to Provide Information:	0
Total:	62

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	41
Homebound:	1
Lives Alone:	42
Institutionalized:	2
Suspected Victim of Elder Abuse/Exploitation:	2
Limited English:	0
Rural:	40
Greatest Economic Need (Minority):	4

CLIENT RACE

Two or More Races:	1
Caucasian:	49
African American:	0
Native American/Native Alaskan:	4
Asian/Pacific Islander	
Asian Indian:	1
Cambodian:	0
Chinese:	0
Filipino:	0
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	3
Client Declined to Provide Information:	4
Total:	62

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 2

PSA: 1

Greatest Economic Need (Non-Minority): 31

Greatest Economic Need (Minority Status Unknown): 3

CLIENT ETHNICITY

Hispanic/Latino: 1

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection: 5

A2. Contracts/Warranties: 3

A3. Other Consumer/Finance: 2

5 0 0

3 0 1

1 0 0

EMPLOYMENT

B1. Discrimination: 1

B2. Other Employment: 0

0 0 0

1 0 0

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights: 3

C2. Conservatorship: 0

C3. Other Family: 0

1 2 0

1 0 0

3 0 0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid: 0

D2. Medicare: 0

D3. Other Health/Community Based Care: 0

0 0 1

0 0 0

0 0 0

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing): 35

33 6 1

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 2

PSA: 1

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	1	0	0	0
E3. Other Housing:	1	0	1	1
INCOME MAINTENANCE				
F1. Social Security:	1	1	0	0
F2. Supplemental Security Income (SSI):	2	2	1	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	5	2	1	1
INDIVIDUAL RIGHTS				
G1. Immigration/Naturalization:	0	0	1	0
G2. Elder Abuse/Neglect/Exploitation:	1	1	0	0
G3. Other Individual Rights:	3	3	0	0
MISCELLANEOUS				
H1. Estate Planning/Wills/Trusts:	7	17	0	0
H2. Advance Health Care Directives (AHCD):	1	2	0	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	2	2	0	0
TOTAL CASES OPENED IN QUARTER:		73	TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE	
			TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES
			TOTAL LEGAL REPRESENTATION	
		78	12	5
TOTAL ESTIMATED CASE WORK HOURS SPENT:		393		

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 0

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 0

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 2

PSA:

1

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
Provider Name: Legal Services of Northern California					
County(ies) Humboldt and Del Norte Counties					
11/28/17	LSNC	Bankruptcy	Seniors	1	0.5
11/21/17	LSNC	Civil Clinic	Seniors	1	0.7
11/9/17	LSNC	Family Law	Seniors	1	0.5
11/7/17	HSRC	Elder Law	Seniors	4	2
10/24/17	LSNC	Bankruptcy	Seniors	1	0.5
10/4/17	HSRC	Elder Law	Seniors	2	1.1

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 6

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 5

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 2

PSA:

2

Total Unduplicated Client Count for Quarter: 71

Total Cases Closed in Quarter: 113

Total Units of Service for Quarter (Unit=1 Hour): 14

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	21
65-74:	37
75-84:	10
85+:	3
Client Declined to Provide Information:	0
Total:	71

CLIENT GENDER

Male:	33
Female:	38
Client Declined to Provide Information:	0
Total:	71

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	43
Homebound:	1
Lives Alone:	30
Institutionalized:	1
Suspected Victim of Elder Abuse/Exploitation:	5
Limited English:	1
Rural:	57
Greatest Economic Need (Minority):	7

CLIENT RACE

Two or More Races:	5
Caucasian:	56
African American:	1
Native American/Native Alaskan:	3
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	0
Filipino:	0
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	1
Client Declined to Provide Information:	5
Total:	71

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 2

PSA: 2

Greatest Economic Need (Non-Minority): 42

Greatest Economic Need (Minority Status Unknown): 1

CLIENT ETHNICITY

Hispanic/Latino: 5

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection: 0

A2. Contracts/Warranties: 1

A3. Other Consumer/Finance: 0

0 0 0

1 0 0

1 0 0

EMPLOYMENT

B1. Discrimination: 0

B2. Other Employment: 0

0 0 0

0 0 0

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights: 8

C2. Conservatorship: 0

C3. Other Family: 0

6 6 0

0 0 0

0 0 0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid: 0

D2. Medicare: 0

D3. Other Health/Community Based Care: 1

0 0 0

0 0 0

0 1 1

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing): 34

37 5 2

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 2

PSA: 2

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	12	7	5	1
E3. Other Housing:	1	1	0	0
INCOME MAINTENANCE				
F1. Social Security:	0	0	1	1
F2. Supplemental Security Income (SSI):	5	3	2	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	1	2	1	4
INDIVIDUAL RIGHTS				
G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	12	9	4	0
MISCELLANEOUS				
H1. Estate Planning/Wills/Trusts:	10	12	0	0
H2. Advance Health Care Directives (AHCD):	0	0	0	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	0	0	0	0
TOTAL CASES OPENED IN QUARTER:				
85				
		TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE		
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
		79	25	9
TOTAL ESTIMATED CASE WORK HOURS SPENT:				
0				

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours

California Legal Services (Title III B)
PSA Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 2

PSA: 2

Provider Name: Legal Services of Northern California					
County(ies) Lassen, Mococ, Shasta, Siskiyou and Tr					
12/15/17	Shasta Sr. Nutrition Ctr	Presentation on elder financial abuse, pensions, grandparent guardianship	Seniors	81	2.5
12/6/17	Ombudsman Office	Presentation on our services	Staff of Ombudsman	8	1.5
11/1/17	Woodlands Apartments	Presentation on our services	Senior Apartment Residents	10	1.5

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 3

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 6

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES					
Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
Provider Name: Legal Services of Northern California					
County(ies) Lassen, Mococ, Shasta, Siskiyou and Tr					
11/6/17	Happy Camp Resource Ctr.	2 legal presentations on criminal record remedies	Community Seniors	34	7.5

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 1

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 8

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 2

PSA: 3

Total Unduplicated Client Count for Quarter: 104

Total Cases Closed in Quarter: 140

Total Units of Service for Quarter (Unit=1 Hour): 75

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	23
65-74:	46
75-84:	25
85+:	10
Client Declined to Provide Information:	0
Total:	104

CLIENT GENDER

Male:	34
Female:	70
Client Declined to Provide Information:	0
Total:	104

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	75
Homebound:	0
Lives Alone:	62
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	0
Limited English:	0
Rural:	29
Greatest Economic Need (Minority):	10

CLIENT RACE

Two or More Races:	0
Caucasian:	91
African American:	1
Native American/Native Alaskan:	5
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	0
Filipino:	1
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	1
Race Unknown/Some Other Race:	5
Client Declined to Provide Information:	0
Total:	104

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 2

PSA: 3

Greatest Economic Need (Non-Minority): 70

Greatest Economic Need (Minority Status Unknown): 0

CLIENT ETHNICITY

Hispanic/Latino: 5

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection: 6

A2. Contracts/Warranties: 2

A3. Other Consumer/Finance: 6

9 2 0

1 1 0

3 4 1

EMPLOYMENT

B1. Discrimination: 0

B2. Other Employment: 0

0 0 0

0 0 0

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights: 0

C2. Conservatorship: 0

C3. Other Family: 0

0 0 0

0 0 0

0 0 0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid: 5

D2. Medicare: 1

D3. Other Health/Community Based Care: 1

7 0 0

1 0 1

1 0 1

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing): 30

26 10 5

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 2

PSA: 3

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	13	13	4	1
E3. Other Housing:	0	0	0	1
INCOME MAINTENANCE				
F1. Social Security:	2	2	0	0
F2. Supplemental Security Income (SSI):	5	4	0	7
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	4	5	1	0
INDIVIDUAL RIGHTS				
G1. Immigration/Naturalization:	1	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	4	4	0	0
MISCELLANEOUS				
H1. Estate Planning/Wills/Trusts:	13	12	1	0
H2. Advance Health Care Directives (AHCD):	5	2	4	0
H3. Financial Powers of Attorney:	5	1	4	0
H4. Other Miscellaneous:	1	1	0	0
TOTAL CASES OPENED IN QUARTER:		TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE		
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
		92	31	17
TOTAL ESTIMATED CASE WORK HOURS SPENT:		0		

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours

California Legal Services (Title III B)
PSA Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 2

PSA:

3

Provider Name: Legal Services of Northern California

County(ies) Butte, Colusa, Glenn, Plumas, Tehama

12/4/17	Plumas Co.	Plumas District Hospital	Providers	3	3
12/4/17	Plumas Co.	Public Health	Providers	3	1
12/4/17	Plumas Co.	Crisis Intervention Center	Providers	3	3
11/17/17	Tehama Co.	Tabled at LIFT - Homeless Assistance event	Consumers	40	11
11/8/17	Tehama Co.	Mobilehome Park Rights Presentation	Seniors	60	8
11/3/17	Butte Co.	Tabled at United Domestic Workers' IHSS Provider dinner	Providers	75	1
11/3/17	Butte Co.	Hmong Cultural Center	Providers	9	2
10/21/17	Butte Co.	Shalom Free Clinic	All	10	4
10/21/17	Butte Co.	Family Resource Fair	All	60	6
10/16/17	Butte Co.	Senior Law Day	Seniors	2	8.5
10/16/17	Butte Co.	Tabled Dia del Campesino	All	40	5
10/10/17	Butte Co.	Outreach to CSUC's CLIC Program Housing Section	All	12	1

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 12

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 54

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
Provider Name: Legal Services of Northern California					
County(ies) Butte, Colusa, Glenn, Plumas, Tehama					
11/30/17	Tehama Co.	Tehama continuum of Care/Elder Services Coordinating Council Housing Subcommittee Meeting	Providers	8	2
11/28/17	Butte Co.	Probation and the Community Meeting	Consumers	65	2

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 2

PSA:

3

11/15/17	Tehama Co.	Tehama Multidisciplinary Team Meeting	Providers	11	3
11/13/17	Plumas Co.	Plumas Multidisciplinary Team Meeting	Providers	4	3
11/2/17	Butte Co.	Butte Multidisciplinary Team Meeting	Providers	24	3
10/27/17	Tehama Co.	Tehama Co. Mental Health Services Agency Housing Committee Meeting	Providers	5	1.5
10/24/17	Butte Co.	Probation and the Community Meeting	Consumers	53	2
10/20/17	Tehama Co.	Tehama Co. Nonprofit Roundtable	Providers	9	3
10/10/17	Butte Co.	Hispanic Resource Council Meeting	Providers	10	1

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 9

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 21

California Legal Services (Title III B)
PSA Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 2

PSA: 4

Total Unduplicated Client Count for Quarter: 412

Total Cases Closed in Quarter: 557

Total Units of Service for Quarter (Unit=1 Hour): 1781

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS
IN CASES OPENED THIS QUARTER**

CLIENT AGE

60-64:	93
65-74:	173
75-84:	104
85+:	42
Client Declined to Provide Information:	0
Total:	412

CLIENT GENDER

Male:	147
Female:	265
Client Declined to Provide Information:	0
Total:	412

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	217
Homebound:	17
Lives Alone:	237
Institutionalized:	4
Suspected Victim of Elder Abuse/Exploitation:	18
Limited English:	34
Rural:	88
Greatest Economic Need (Minority):	71

CLIENT RACE

Two or More Races:	0
Caucasian:	308
African American:	28
Native American/Native Alaskan:	5
Asian/Pacific Islander	
Asian Indian:	1
Cambodian:	0
Chinese:	2
Filipino:	1
Japanese:	1
Korean:	2
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	1
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	60
Client Declined to Provide Information:	3
Total:	412

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 2

PSA: 4

Greatest Economic Need (Non-Minority): 109

Greatest Economic Need (Minority Status Unknown): 1

CLIENT ETHNICITY

Hispanic/Latino: 75

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection: 31

A2. Contracts/Warranties: 22

A3. Other Consumer/Finance: 28

28 13 2

25 4 1

29 7 0

EMPLOYMENT

B1. Discrimination: 1

B2. Other Employment: 6

1 0 0

6 0 0

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights: 3

C2. Conservatorship: 3

C3. Other Family: 4

6 0 0

0 0 0

3 0 0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid: 4

D2. Medicare: 1

D3. Other Health/Community Based Care: 3

5 6 0

3 8 0

4 3 0

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing): 141

136 34 16

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 2

PSA: 4

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	32	27	8	2
E3. Other Housing:	17	18	1	0
INCOME MAINTENANCE				
F1. Social Security:	6	4	3	1
F2. Supplemental Security Income (SSI):	13	11	4	0
F3. Pensions/Retiree Benefits:	10	7	2	1
F4. Other Income Maintenance:	6	7	1	1
INDIVIDUAL RIGHTS				
G1. Immigration/Naturalization:	5	4	1	0
G2. Elder Abuse/Neglect/Exploitation:	15	16	1	1
G3. Other Individual Rights:	16	18	1	0
MISCELLANEOUS				
H1. Estate Planning/Wills/Trusts:	49	46	5	0
H2. Advance Health Care Directives (AHCD):	26	8	4	0
H3. Financial Powers of Attorney:	11	7	4	0
H4. Other Miscellaneous:	3	3	0	0
TOTAL CASES OPENED IN QUARTER:		TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE		
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
		422	110	25
TOTAL ESTIMATED CASE WORK HOURS SPENT:		1700		

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours

California Legal Services (Title III B)
PSA Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 2

PSA:

4

Provider Name: *Community Legal, Inc.*

County(ies) *Sierra, Nevada, Yuba & Sutter*

11/15/17	Marysville	Meet with Yuba/Sutter Co. team		5	5
10/12/17	Nevada County Rood Center	Service Coordination Meeting	Agencies working with people with mental illness	0	3
10/24/17	Marysville	Service coordination with FREED	FREED clients		1
10/30/17	Connecting Point	Service Coordination Meeting	Agencies working with people with mental illness	0	4
12/4/17	Loyalton Sr. Center	Lawyer Lunch	Rural Seniors	15	6
11/28/17		Phone meeting with CRLA	CRLA	1	1
11/13/17	Loyalton Senior	Lawyer's Lunch		25	6.5
11/28/17	Nevada City	Noontime Legal Seminar		25	3
10/20/17	Marysville	Service Coordination legal service	CRLA	1	1
11/9/17	Nevada	Meet with county CEO re: homeless population		5	3
11/9/17	Marysville	Service Coordination legal service	Mentally ill seniors, coordination with Yuba Co. staff	5	6
10/17/17	Marysville	Meet with Susan Townsend of Yuba Sutter Senior Legal	Potential collaborators	0	3

Provider Name: *Legal Services of Northern California*

County(ies) *Yolo*

10/12/17	Woodland	Tabling at resource fair	Older adults and service providers	100	3.5
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Provider Name: *Sacramento Senior Legal Services*

County(ies) *Sacramento*

11/14/17	Asher College Sacramento, CA	Discussed LSNC/SLH Services and mailed fliers and post cards to Asher College	College Students	300	0.5
10/23/17	YMCA Sacramento	Overview of SLH Services at YMCA Health & Wellness Fair	Seniors	11	2

California Legal Services (Title III B)
PSA Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 2

PSA: 4

10/18/17	Sacramento	Overview of SLH Services at 6th Annual Connections Conference	Service Providers	30	5.1
10/11/17	Dr. Ephraim Williams Family Life Center	Overview of SLH Services at Seniors & Caregivers Community Resource Fair	Seniors	40	4.6

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 5

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 16

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
Provider Name: Community Legal, Inc.					
County(ies) Sierra, Nevada, Yuba & Sutter					
10/26/17	Nevada City	Record Clearing		2	2
10/3/17	Nevada City	Family Law Forms		3	2
10/17/17	Nevada City	Family Law Informational Clinic		4	2
10/17/17	Marysville	Meet with Senior Legal		0	3
10/20/17	Grass Valley	Housing & Disability Clinic		5	2
11/14/17		Family Law Forms		3	2
11/21/17		Family Law Informational	0	4	2
11/22/17		Record Clearing		4	2
11/30/17		Estate Planning		5	5
12/14/17		Family Law Forms		2	4
12/27/17		Record Clearing		2	4
10/24/17	FREED	Service coordination meeting		0	1
12/07/17		Family Law Informational		2	4
Provider Name: Legal Services of Northern California					
County(ies) Placer					

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 2

PSA:

4

11/21/17	Auburn	Attended: Placer Older Adult Commission discussion w/Alzheimers Assn.	OAC members and public	20	1
12/13/17	Auburn Villa Senior Apartments	*PRESENTATION*: Important Papers Everone Should Have: Wills, Powers of Attorney and Health Directives	OAC members and public	8	8
12/2017	Auburn	Research updates; issues updates; Planning Presentations and Clinics in Placer County	Seniors and their Families	100	1
11/16/17	Roseville	PROTECT outreach planning	Placer Seniors	250	1
12/2017	Auburn	PROTECT outreach planning	Seniors and their families	250	1
11/2017	Auburn	Research updates; issues updates; Planning Presentations and Clinics in Placer County	Low income Seniors	100	7
11/13/17	Mercy Housing, Auburn	*PRESENTATION* - Tips on Preventing theft by in-home vendors	Low income Seniors	9	3
10/2017	Auburn	Planning Outreach Activities	Low-income Seniors	20	2
County(ies) Yolo					
11/02/2017	Esparto	Pensions	Older adults	20	5
11/29/2017	Woodland	Tenant's rights	Older adults	10	5.3
12/04/17	Woodland	Meeting with tenants at senior complex regarding tenant's rights	Older adults	9	1.5
10/26/17	West Sacramento	Credit	Older adults	5	7.2
Provider Name: Sacramento Senior Legal Services					
County(ies) Sacramento					
10/7/17	Veteran of Foreign Wars, Sacramento	Overview of SLH Services	Military Widows Group	20	2.1
10/17/17	Family Relations Courthouse	Overview of LSNC Services	Elder Abuse Victims	6	3.4
11/3/17	ACC Senior Services	Social Security	Seniors	20	1.8

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 2

PSA:

4

11/18/17	Shifa Community Clinic Banquet Sacramento, CA	Presentation on LSNC/Legal Clinic services at fundraising event	Seniors	350	1
12/12/17	Family Relations Courthouse	Elder Abuse Restraining Order Process & SLH Services	Seniors	4	6.4
12/5/17	Family Relations Courthouse	Elder Abuse Restraining Order Process & SLH Services	Seniors	2	2.8
Provider Name: Yuba Sutter Legal Center					
County(ies) Sutter and Yuba Counties					
10/12/17	Del Prado Mobile Home Park	YSLC services	Seniors	27	2
10/12/17	YC Senior Center	Senor legal issues	Seniors	6	2

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 20

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 65

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 2

PSA: 4

Total Unduplicated Client Count for Quarter: 90

Total Cases Closed in Quarter: 83

Total Units of Service for Quarter (Unit=1 Hour): 242

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	23
65-74:	32
75-84:	19
85+:	7
Client Declined to Provide Information:	9
Total:	90

CLIENT GENDER

Male:	30
Female:	57
Client Declined to Provide Information:	3
Total:	90

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	51
Homebound:	1
Lives Alone:	36
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	1
Limited English:	0
Rural:	14
Greatest Economic Need (Minority):	3

CLIENT RACE

Two or More Races:	8
Caucasian:	41
African American:	6
Native American/Native Alaskan:	5
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	0
Filipino:	0
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	1
Race Unknown/Some Other Race:	4
Client Declined to Provide Information:	25
Total:	90

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 2

PSA: 4

Greatest Economic Need (Non-Minority): 33

Greatest Economic Need (Minority Status Unknown): 0

CLIENT ETHNICITY

Hispanic/Latino: 8

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection: 6

A2. Contracts/Warranties: 0

A3. Other Consumer/Finance: 0

3 2 1

0 0 0

0 0 0

EMPLOYMENT

B1. Discrimination: 0

B2. Other Employment: 0

0 0 0

0 0 0

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights: 1

C2. Conservatorship: 0

C3. Other Family: 2

1 0 0

0 0 0

2 0 0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid: 0

D2. Medicare: 2

D3. Other Health/Community Based Care: 0

0 0 0

2 0 0

0 0 0

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing): 26

7 5 7

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 2

PSA: 4

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	9	5	3	1
E3. Other Housing:	2	1	1	0
INCOME MAINTENANCE				
F1. Social Security:	6	3	3	0
F2. Supplemental Security Income (SSI):	1	1	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	1	1	0	0
INDIVIDUAL RIGHTS				
G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	2	0	0	2
G3. Other Individual Rights:	3	2	1	0
MISCELLANEOUS				
H1. Estate Planning/Wills/Trusts:	8	6	2	0
H2. Advance Health Care Directives (AHCD):	0	0	0	0
H3. Financial Powers of Attorney:	3	3	0	0
H4. Other Miscellaneous:	18	13	4	1
TOTAL CASES OPENED IN QUARTER:				
90				
		TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE		
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
		50	21	12
TOTAL ESTIMATED CASE WORK HOURS SPENT:				
164				

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours

California Legal Services (Title III B)
PSA Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 2

PSA:

4

Provider Name: *Community Legal, Inc.*

County(ies) *Sierra, Nevada, Yuba & Sutter*

11/15/17	Marysville	Meet with Yuba/Sutter Co. team		5	5
10/12/17	Nevada County Rood Center	Service Coordination Meeting	Agencies working with people with mental illness	0	3
10/24/17	Marysville	Service coordination with FREED	FREED clients		1
10/30/17	Connecting Point	Service Coordination Meeting	Agencies working with people with mental illness	0	4
12/4/17	Loyalton Sr. Center	Lawyer Lunch	Rural Seniors	15	6
11/28/17		Phone meeting with CRLA	CRLA	1	1
11/13/17	Loyalton Senior	Lawyer's Lunch		25	6.5
11/28/17	Nevada City	Noontime Legal Seminar		25	3
10/20/17	Marysville	Service Coordination legal service	CRLA	1	1
11/9/17	Nevada	Meet with county CEO re: homeless population		5	3
11/9/17	Marysville	Service Coordination legal service	Mentally ill seniors, coordination with Yuba Co. staff	5	6
10/17/17	Marysville	Meet with Susan Townsend of Yuba Sutter Senior Legal	Potential collaborators	0	3

Provider Name: *Legal Services of Northern California*

County(ies) *Yolo*

10/12/17	Woodland	Tabling at resource fair	Older adults and service providers	100	3.5
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Provider Name: *Sacramento Senior Legal Services*

County(ies) *Sacramento*

11/14/17	Asher College Sacramento, CA	Discussed LSNC/SLH Services and mailed fliers and post cards to Asher College	College Students	300	0.5
10/23/17	YMCA Sacramento	Overview of SLH Services at YMCA Health & Wellness Fair	Seniors	11	2

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 2

PSA: 4

10/18/17	Sacramento	Overview of SLH Services at 6th Annual Connections Conference	Service Providers	30	5.1
10/11/17	Dr. Ephraim Williams Family Life Center	Overview of SLH Services at Seniors & Caregivers Community Resource Fair	Seniors	40	4.6

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 12

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 43

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
Provider Name: Community Legal, Inc.					
County(ies) Sierra, Nevada, Yuba & Sutter					
10/26/17	Nevada City	Record Clearing		2	2
10/3/17	Nevada City	Family Law Forms		3	2
10/17/17	Nevada City	Family Law Informational Clinic		4	2
10/17/17	Marysville	Meet with Senior Legal		0	3
10/20/17	Grass Valley	Housing & Disability Clinic		5	2
11/14/17		Family Law Forms		3	2
11/21/17		Family Law Informational	0	4	2
11/22/17		Record Clearing		4	2
11/30/17		Estate Planning		5	5
12/14/17		Family Law Forms		2	4
12/27/17		Record Clearing		2	4
10/24/17	FREED	Service coordination meeting		0	1
12/07/17		Family Law Informational		2	4
Provider Name: Legal Services of Northern California					
County(ies) Placer					

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 2

PSA:

4

11/21/17	Auburn	Attended: Placer Older Adult Commission discussion w/Alzheimers Assn.	OAC members and public	20	1
12/13/17	Auburn Villa Senior Apartments	*PRESENTATION*: Important Papers Everone Should Have: Wills, Powers of Attorney and Health Directives	OAC members and public	8	8
12/2017	Auburn	Research updates; issues updates; Planning Presentations and Clinics in Placer County	Seniors and their Families	100	1
11/16/17	Roseville	PROTECT outreach planning	Placer Seniors	250	1
12/2017	Auburn	PROTECT outreach planning	Seniors and their families	250	1
11/2017	Auburn	Research updates; issues updates; Planning Presentations and Clinics in Placer County	Low income Seniors	100	7
11/13/17	Mercy Housing, Auburn	*PRESENTATION* - Tips on Preventing theft by in-home vendors	Low income Seniors	9	3
10/2017	Auburn	Planning Outreach Activities	Low-income Seniors	20	2
County(ies) Yolo					
11/02/2017	Esparto	Pensions	Older adults	20	5
11/29/2017	Woodland	Tenant's rights	Older adults	10	5.3
12/04/17	Woodland	Meeting with tenants at senior complex regarding tenant's rights	Older adults	9	1.5
10/26/17	West Sacramento	Credit	Older adults	5	7.2
Provider Name: Sacramento Senior Legal Services					
County(ies) Sacramento					
10/7/17	Veteran of Foreign Wars, Sacramento	Overview of SLH Services	Military Widows Group	20	2.1
10/17/17	Family Relations Courthouse	Overview of LSNC Services	Elder Abuse Victims	6	3.4
11/3/17	ACC Senior Services	Social Security	Seniors	20	1.8

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 2

PSA:

4

11/18/17	Shifa Community Clinic Banquet Sacramento, CA	Presentation on LSNC/Legal Clinic services at fundraising event	Seniors	350	1
12/12/17	Family Relations Courthouse	Elder Abuse Restraining Order Process & SLH Services	Seniors	4	6.4
12/5/17	Family Relations Courthouse	Elder Abuse Restraining Order Process & SLH Services	Seniors	2	2.8
Provider Name: Yuba Sutter Legal Center					
County(ies) Sutter and Yuba Counties					
10/12/17	Del Prado Mobile Home Park	YSLC services	Seniors	27	2
10/12/17	YC Senior Center	Senor legal issues	Seniors	6	2

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 13

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 35

California Legal Services (Title III B)
PSA Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 2

PSA: 5

Total Unduplicated Client Count for Quarter: 70

Total Cases Closed in Quarter: 94

Total Units of Service for Quarter (Unit=1 Hour): 387

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS
IN CASES OPENED THIS QUARTER**

CLIENT AGE

60-64:	21
65-74:	35
75-84:	9
85+:	5
Client Declined to Provide Information:	0
Total:	70

CLIENT GENDER

Male:	23
Female:	47
Client Declined to Provide Information:	0
Total:	70

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	23
Homebound:	21
Lives Alone:	30
Institutionalized:	31
Suspected Victim of Elder Abuse/Exploitation:	0
Limited English:	0
Rural:	1
Greatest Economic Need (Minority):	3

CLIENT RACE

Two or More Races:	0
Caucasian:	61
African American:	1
Native American/Native Alaskan:	0
Asian/Pacific Islander	
Asian Indian:	1
Cambodian:	0
Chinese:	2
Filipino:	0
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	3
Client Declined to Provide Information:	2
Total:	70

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 2

PSA: 5

Greatest Economic Need (Non-Minority): 40

Greatest Economic Need (Minority Status Unknown): 0

CLIENT ETHNICITY

Hispanic/Latino: 3

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection: 7

A2. Contracts/Warranties: 4

A3. Other Consumer/Finance: 0

6 0 0

2 3 0

0 0 0

EMPLOYMENT

B1. Discrimination: 0

B2. Other Employment: 0

0 0 0

3 1 0

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights: 1

C2. Conservatorship: 1

C3. Other Family: 0

2 0 0

1 0 0

0 0 0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid: 0

D2. Medicare: 1

D3. Other Health/Community Based Care: 0

0 0 0

1 0 0

0 0 0

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing): 32

13 4 8

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 2

PSA: 5

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	1	0	0	0
E3. Other Housing:	3	4	0	0
INCOME MAINTENANCE				
F1. Social Security:	1	0	0	0
F2. Supplemental Security Income (SSI):	0	0	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	0	0	0	0
INDIVIDUAL RIGHTS				
G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	4	10	3	7
MISCELLANEOUS				
H1. Estate Planning/Wills/Trusts:	12	17	2	0
H2. Advance Health Care Directives (AHCD):	0	0	0	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	3	7	0	0
TOTAL CASES OPENED IN QUARTER:				
70				
		TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE		
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
		66	13	15
TOTAL ESTIMATED CASE WORK HOURS SPENT:				
383				

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 2

PSA:

5

Provider Name: *Legal Aid of the North Bay*

County(ies) *Marin County*

12/14/17

Mill Valley

Kruger Pines - Renters' Rights

Senior Renters

12

4

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:

1

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:

4

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

0

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

0

California Legal Services (Title III B)
PSA Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 2

PSA: 6

Total Unduplicated Client Count for Quarter: 283

Total Cases Closed in Quarter: 241

Total Units of Service for Quarter (Unit=1 Hour): 3109

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS
IN CASES OPENED THIS QUARTER**

CLIENT AGE

60-64:	83
65-74:	115
75-84:	61
85+:	24
Client Declined to Provide Information:	0
Total:	283

CLIENT GENDER

Male:	133
Female:	150
Client Declined to Provide Information:	0
Total:	283

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	152
Homebound:	17
Lives Alone:	115
Institutionalized:	1
Suspected Victim of Elder Abuse/Exploitation:	22
Limited English:	46
Rural:	0
Greatest Economic Need (Minority):	87

CLIENT RACE

Two or More Races:	7
Caucasian:	117
African American:	38
Native American/Native Alaskan:	1
Asian/Pacific Islander	
Asian Indian:	1
Cambodian:	0
Chinese:	48
Filipino:	3
Japanese:	1
Korean:	2
Laotian:	0
Vietnamese:	2
Guamanian:	0
Hawaiian:	1
Samoan:	1
Other Asian/Pacific Islander:	2
Race Unknown/Some Other Race:	28
Client Declined to Provide Information:	31
Total:	283

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 2

PSA: 6

Greatest Economic Need (Non-Minority): 48

Greatest Economic Need (Minority Status Unknown): 1

CLIENT ETHNICITY

Hispanic/Latino: 54

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection: 12

A2. Contracts/Warranties: 2

A3. Other Consumer/Finance: 12

4 4 1

1 0 0

6 2 0

EMPLOYMENT

B1. Discrimination: 0

B2. Other Employment: 1

0 0 0

1 0 0

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights: 0

C2. Conservatorship: 4

C3. Other Family: 1

0 0 0

1 0 2

1 0 0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid: 3

D2. Medicare: 0

D3. Other Health/Community Based Care: 0

5 0 0

0 0 0

0 0 0

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing): 167

95 11 29

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 2

PSA: 6

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	1	0	0	0
E3. Other Housing:	5	0	0	0
INCOME MAINTENANCE				
F1. Social Security:	10	8	3	0
F2. Supplemental Security Income (SSI):	14	12	1	2
F3. Pensions/Retiree Benefits:	1	0	2	0
F4. Other Income Maintenance:	0	0	1	0
INDIVIDUAL RIGHTS				
G1. Immigration/Naturalization:	10	10	0	0
G2. Elder Abuse/Neglect/Exploitation:	18	14	1	2
G3. Other Individual Rights:	1	1	0	0
MISCELLANEOUS				
H1. Estate Planning/Wills/Trusts:	7	5	2	1
H2. Advance Health Care Directives (AHCD):	0	0	0	0
H3. Financial Powers of Attorney:	2	2	0	0
H4. Other Miscellaneous:	12	11	0	0
TOTAL CASES OPENED IN QUARTER:		TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE		
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
		177	27	37
TOTAL ESTIMATED CASE WORK HOURS SPENT:		3060		

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 2

PSA:

6

Provider Name: Asian Americans Advancing Justice - Asian Law Cau

County(ies) San Francisco

12/12/17	SF Chinatown	Workshop on new leases issues	CCDC	30	3
10/10/17	SF	Workshop on fighting the Ellis Act	SF Anti Displacement Coalition	20	3
9/27/17	San Francisco Library	Aging your way - Community resources	DAAS	250	3

Provider Name: La Raza Centro Legal, Inc.

County(ies) City & County of San Francisco

Monthly	La Raza Centro Legal	Wrote and spoke on various issues including contract claims, legal basis for contract claims, possible resolution, and taxes, estate planning, disability law, and public benefits at office to various community organizations and individuals	Community organizations, government officials, and elected representative of San Francisco	20	25
Monthly Lat	30th Street Senior Center	Met with community care providers in various areas such as medical care, in-home supportive care, hospice, counseling, public services, social services, fraud and abuse prevention, and intercultural communication and service management once a month	Local area service providers	25	15
Allied Agen	Curry Senior Center	Operated legal clinic for low income seniors at Curry Senior Center first Thursday of every month on MOU with Curry Senior Center	Elderly and disabled	35	0
Weekly in H	LRCL	La Raza Centro Legal Senior Clinic	elderly and disabled	35	0

Provider Name: Nihonmachi Legal Outreach dba API Legal Outreach

County(ies) San Francisco

Fall 2017	APILO Office	Newsletter: Senior Rights Bulletin	General public; service providers	10000	11
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TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 7

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 49

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 2

PSA:

6

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
Provider Name: <i>Nihonmachi Legal Outreach dba API Legal Outreach</i>					
County(ies) <i>San Francisco</i>					
11/27/17	Doris Krauss	Public Benefits	General public/ seniors	40	24
11/12/17	JCC SF	Embracing the Journey (Elder Law/End of Life)	General public / seniors	25	2
11/7/17	APILO	API Elder Abuse Task Force Meeting	Service Providers	9	9

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 1

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 0

California Legal Services (Title III B)
PSA Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 2

PSA: 6

Total Unduplicated Client Count for Quarter: 49

Total Cases Closed in Quarter: 41

Total Units of Service for Quarter (Unit=1 Hour): 427

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS
IN CASES OPENED THIS QUARTER**

CLIENT AGE

60-64:	14
65-74:	20
75-84:	12
85+:	3
Client Declined to Provide Information:	0
Total:	49

CLIENT GENDER

Male:	26
Female:	22
Client Declined to Provide Information:	1
Total:	49

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	35
Homebound:	0
Lives Alone:	0
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	0
Limited English:	35
Rural:	0
Greatest Economic Need (Minority):	44

CLIENT RACE

Two or More Races:	0
Caucasian:	1
African American:	2
Native American/Native Alaskan:	0
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	22
Filipino:	4
Japanese:	9
Korean:	1
Laotian:	0
Vietnamese:	2
Guamanian:	0
Hawaiian:	1
Samoan:	0
Other Asian/Pacific Islander:	2
Race Unknown/Some Other Race:	5
Client Declined to Provide Information:	0
Total:	49

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 2

PSA: 6

Greatest Economic Need (Non-Minority): 1

Greatest Economic Need (Minority Status Unknown): 4

CLIENT ETHNICITY

Hispanic/Latino: 1

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection: 0

A2. Contracts/Warranties: 0

A3. Other Consumer/Finance: 0

1 0 0

0 0 0

0 0 0

EMPLOYMENT

B1. Discrimination: 0

B2. Other Employment: 0

0 0 0

0 0 0

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights: 1

C2. Conservatorship: 1

C3. Other Family: 0

1 0 0

1 0 1

0 0 0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid: 0

D2. Medicare: 0

D3. Other Health/Community Based Care: 0

0 0 0

0 0 0

0 0 0

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing): 10

10 0 0

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 2

PSA: 6

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	1	1	0	0
E3. Other Housing:	0	0	0	0
INCOME MAINTENANCE				
F1. Social Security:	0	0	0	0
F2. Supplemental Security Income (SSI):	5	5	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	0	0	0	1
INDIVIDUAL RIGHTS				
G1. Immigration/Naturalization:	13	8	0	0
G2. Elder Abuse/Neglect/Exploitation:	7	5	0	0
G3. Other Individual Rights:	0	0	0	0
MISCELLANEOUS				
H1. Estate Planning/Wills/Trusts:	10	6	0	1
H2. Advance Health Care Directives (AHCD):	0	0	0	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	1	0	0	0
TOTAL CASES OPENED IN QUARTER:		49	TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE	
			TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES
			TOTAL LEGAL REPRESENTATION	
		38	0	3
TOTAL ESTIMATED CASE WORK HOURS SPENT:		381		

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 2

PSA:

6

Provider Name: Asian Americans Advancing Justice - Asian Law Cau

County(ies) San Francisco

12/12/17	SF Chinatown	Workshop on new leases issues	CCDC	30	3
10/10/17	SF	Workshop on fighting the Ellis Act	SF Anti Displacement Coalition	20	3
9/27/17	San Francisco Library	Aging your way - Community resources	DAAS	250	3

Provider Name: La Raza Centro Legal, Inc.

County(ies) City & County of San Francisco

Monthly	La Raza Centro Legal	Wrote and spoke on various issues including contract claims, legal basis for contract claims, possible resolution, and taxes, estate planning, disability law, and public benefits at office to various community organizations and individuals	Community organizations, government officials, and elected representative of San Francisco	20	25
Monthly Lat	30th Street Senior Center	Met with community care providers in various areas such as medical care, in-home supportive care, hospice, counseling, public services, social services, fraud and abuse prevention, and intercultural communication and service management once a month	Local area service providers	25	15
Allied Agen	Curry Senior Center	Operated legal clinic for low income seniors at Curry Senior Center first Thursday of every month on MOU with Curry Senior Center	Elderly and disabled	35	0
Weekly in H	LRCL	La Raza Centro Legal Senior Clinic	elderly and disabled	35	0

Provider Name: Nihonmachi Legal Outreach dba API Legal Outreach

County(ies) San Francisco

Fall 2017	APILO Office	Newsletter: Senior Rights Bulletin	General public; service providers	10000	11
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TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 1

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 11

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 2

PSA:

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INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
Provider Name: <i>Nihonmachi Legal Outreach dba API Legal Outreach</i>					
County(ies) <i>San Francisco</i>					
11/27/17	Doris Krauss	Public Benefits	General public/ seniors	40	24
11/12/17	JCC SF	Embracing the Journey (Elder Law/End of Life)	General public / seniors	25	2
11/7/17	APILO	API Elder Abuse Task Force Meeting	Service Providers	9	9

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 3

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 35

California Legal Services (Title III B)
PSA Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 2

PSA: 7

Total Unduplicated Client Count for Quarter: 280

Total Cases Closed in Quarter: 404

Total Units of Service for Quarter (Unit=1 Hour): 1408

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS
IN CASES OPENED THIS QUARTER**

CLIENT AGE

60-64:	55
65-74:	130
75-84:	71
85+:	24
Client Declined to Provide Information:	0
Total:	280

CLIENT GENDER

Male:	86
Female:	194
Client Declined to Provide Information:	0
Total:	280

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	97
Homebound:	0
Lives Alone:	28
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	18
Limited English:	12
Rural:	0
Greatest Economic Need (Minority):	32

CLIENT RACE

Two or More Races:	0
Caucasian:	213
African American:	36
Native American/Native Alaskan:	0
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	1
Filipino:	2
Japanese:	2
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	13
Race Unknown/Some Other Race:	12
Client Declined to Provide Information:	1
Total:	280

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 2

PSA: 7

Greatest Economic Need (Non-Minority):

Greatest Economic Need (Minority Status Unknown):

CLIENT ETHNICITY

Hispanic/Latino:

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:

A2. Contracts/Warranties:

A3. Other Consumer/Finance:

EMPLOYMENT

B1. Discrimination:

B2. Other Employment:

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights:

C2. Conservatorship:

C3. Other Family:

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:

D2. Medicare:

D3. Other Health/Community Based Care:

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing):

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 2

PSA: 7

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	3	3	0	0
E3. Other Housing:	12	7	1	0
INCOME MAINTENANCE				
F1. Social Security:	3	3	0	0
F2. Supplemental Security Income (SSI):	4	4	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	2	1	0	0
INDIVIDUAL RIGHTS				
G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	19	15	2	8
G3. Other Individual Rights:	0	0	0	0
MISCELLANEOUS				
H1. Estate Planning/Wills/Trusts:	34	28	6	1
H2. Advance Health Care Directives (AHCD):	84	10	72	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	18	57	81	0
TOTAL CASES OPENED IN QUARTER:		TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE		
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
		188	187	29
TOTAL ESTIMATED CASE WORK HOURS SPENT:		1400		

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 2

PSA:

7

Provider Name: *Contra Costa Senior Legal Services*

County(ies) *Contra Costa*

12/15/17	Concord	Services Available at CCSLS	Seniors	100	1
11/2/17	Walnut Creek	Rossmoor Health Fair	Seniors	150	4

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 2

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 5

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
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Provider Name: *Contra Costa Senior Legal Services*

County(ies) *Contra Costa*

10/3/17	Danville	AHCD seminar	Seniors	16	3
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TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 1

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 3

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 2

PSA: 8

Total Unduplicated Client Count for Quarter: 136

Total Cases Closed in Quarter: 131

Total Units of Service for Quarter (Unit=1 Hour): 1442

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	43
65-74:	55
75-84:	24
85+:	14
Client Declined to Provide Information:	0
Total:	136

CLIENT GENDER

Male:	59
Female:	76
Client Declined to Provide Information:	1
Total:	136

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	51
Homebound:	1
Lives Alone:	74
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	7
Limited English:	22
Rural:	6
Greatest Economic Need (Minority):	43

CLIENT RACE

Two or More Races:	0
Caucasian:	85
African American:	7
Native American/Native Alaskan:	0
Asian/Pacific Islander	
Asian Indian:	2
Cambodian:	0
Chinese:	6
Filipino:	17
Japanese:	1
Korean:	0
Laotian:	0
Vietnamese:	1
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	6
Race Unknown/Some Other Race:	7
Client Declined to Provide Information:	4
Total:	136

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 2

PSA: 8

Greatest Economic Need (Non-Minority): 21

Greatest Economic Need (Minority Status Unknown): 3

CLIENT ETHNICITY

Hispanic/Latino: 35

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection: 4

A2. Contracts/Warranties: 5

A3. Other Consumer/Finance: 7

3 0 0

2 1 0

4 0 0

EMPLOYMENT

B1. Discrimination: 0

B2. Other Employment: 0

0 0 0

0 0 0

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights: 0

C2. Conservatorship: 1

C3. Other Family: 0

0 0 0

0 0 0

0 0 0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid: 34

D2. Medicare: 4

D3. Other Health/Community Based Care: 3

27 6 0

0 1 1

0 0 0

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing): 63

40 8 2

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 2

PSA: 8

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	1	0	0	0
E3. Other Housing:	1	1	1	0
INCOME MAINTENANCE				
F1. Social Security:	6	5	2	0
F2. Supplemental Security Income (SSI):	8	5	0	0
F3. Pensions/Retiree Benefits:	1	0	0	0
F4. Other Income Maintenance:	3	0	1	1
INDIVIDUAL RIGHTS				
G1. Immigration/Naturalization:	2	1	0	0
G2. Elder Abuse/Neglect/Exploitation:	10	8	1	1
G3. Other Individual Rights:	1	1	0	0
MISCELLANEOUS				
H1. Estate Planning/Wills/Trusts:	1	1	0	0
H2. Advance Health Care Directives (AHCD):	2	0	1	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	8	5	1	0
TOTAL CASES OPENED IN QUARTER:		165		
		TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE		
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
		103	23	5
TOTAL ESTIMATED CASE WORK HOURS SPENT:		1422		

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 2

PSA:

8

Provider Name: *Legal Aid Society of San Mateo County*

County(ies) *San Mateo*

11/7/17	Half Moon Bay	Senior Coastsiders Resource Fair	Seniors	200	6
10/8/17	Pescadero	Puente Health Fair	Immigrants	100	6

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
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Provider Name: *Legal Aid Society of San Mateo County*

County(ies) *San Mateo*

11/17/17	South San Francisco	CMC Advisory Committee	Stakeholders	11	2
10/26/17	San Mateo	APS/EDAPT Meeting	service providers	30	3
10/14/17	Millbrae	Health Care Rights and Immigration Forum	Chinese Immigrants	80	3

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 2

PSA: 9

Total Unduplicated Client Count for Quarter: 94

Total Cases Closed in Quarter: 77

Total Units of Service for Quarter (Unit=1 Hour): 2579

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	13
65-74:	51
75-84:	20
85+:	7
Client Declined to Provide Information:	3
Total:	94

CLIENT GENDER

Male:	27
Female:	67
Client Declined to Provide Information:	0
Total:	94

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	15
Homebound:	1
Lives Alone:	2
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	27
Limited English:	8
Rural:	0
Greatest Economic Need (Minority):	15

CLIENT RACE

Two or More Races:	8
Caucasian:	32
African American:	24
Native American/Native Alaskan:	0
Asian/Pacific Islander	
Asian Indian:	2
Cambodian:	0
Chinese:	5
Filipino:	7
Japanese:	1
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	11
Client Declined to Provide Information:	4
Total:	94

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 2

PSA: 9

Greatest Economic Need (Non-Minority): 32

Greatest Economic Need (Minority Status Unknown): 0

CLIENT ETHNICITY

Hispanic/Latino: 13

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection: 0

A2. Contracts/Warranties: 0

A3. Other Consumer/Finance: 1

0 0 0

0 0 0

0 1 0

EMPLOYMENT

B1. Discrimination: 0

B2. Other Employment: 0

0 0 0

0 0 0

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights: 0

C2. Conservatorship: 17

C3. Other Family: 0

0 0 0

0 11 1

0 0 0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid: 4

D2. Medicare: 6

D3. Other Health/Community Based Care: 0

2 2 0

1 2 1

0 0 0

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing): 0

0 0 0

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 2

PSA: 9

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	1	0	1	0
E3. Other Housing:	1	1	0	0
INCOME MAINTENANCE				
F1. Social Security:	9	1	2	0
F2. Supplemental Security Income (SSI):	7	4	6	2
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	0	0	0	0
INDIVIDUAL RIGHTS				
G1. Immigration/Naturalization:	16	0	2	2
G2. Elder Abuse/Neglect/Exploitation:	28	17	7	5
G3. Other Individual Rights:	0	0	0	0
MISCELLANEOUS				
H1. Estate Planning/Wills/Trusts:	0	0	0	0
H2. Advance Health Care Directives (AHCD):	2	1	1	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	3	4	0	0
TOTAL CASES OPENED IN QUARTER:		95		
TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE				
TOTAL COUNSEL AND ADVICE		TOTAL LIMITED ADD. SERVICES		TOTAL LEGAL REPRESENTATION
31		35		11
TOTAL ESTIMATED CASE WORK HOURS SPENT:		1963		

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours

California Legal Services (Title III B)
PSA Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 2

PSA:

9

Provider Name: *Legal Assistance for Seniors*

County(ies) *Alameda*

11/10/17	Downtown Oakland Senior Center - CE Site	Health Fair	Seniors and Providers	220	8
10/27/17	Alameda County Employees' Retirement Asso. - CE Site	Senior Fair	Seniors	440	15.8
10/7/17	Dublin Senior Center - CE Site	Senior Fair	Seniors and Caregivers	100	14.5
10/7/17	Pleasanton Senior Center - CE Site	Senior Fair	Seniors	100	11.1
10/3/17	Newark Senior Center - CE Site	Senior Fair	Seniors	200	14.3

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 5

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 64

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
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Provider Name: *Legal Assistance for Seniors*

County(ies) *Alameda*

10/27/17	Dominican Sisters of Mission San Jose - CE Site - Fremont, CA	General LAS	Seniors	16	5.05
10/24/17	North Oakland Senior Center - CE Site - Oakland, CA	General LAS	Seniors	9	5.7
10/25/17	Palo Alto medical Foundation - Dublin Clinic - Dublin, CA	General LAS	Seniors	8	5.45

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 2

PSA:

9

10/25/17	Asian Health Services - CE Site - Oakland, CA	General LAS	Senior service provider	48	6.75
10/25/17	The Arbor at Hesperian - CE Site - Oakland, CA	General LAS	Seniors	13	4.75
10/25/17	Bancroft Senior Homes - CE Site - Oakland, CA	General LAS	Seniors	25	6.3
10/26/17	Pleasanton Public Library - CE Site - Pleasanton, CA	General LAS	Seniors	9	6.6
10/6/17	Pleasanton Senior Center - CE Site, Pleasanton, CA	Create s Secure Future	Seniors	14	9.6
10/26/17	Fremont Senior Center -CE Site - Fremont, CA	General LAS	Seniors	12	6.45
10/20/17	Eastmont Mall - CE Site - Oakland, CA	General LAS	Senior service provider	15	5.1
10/27/17	Estabrook Senior Apartments - San Leandro, CA	General LAS	Seniors	22	7.05
10/30/17	Curtis Instruments - CE Site - Livermore, CA	General LAS	Seniors	15	6.15
11/1/17	Kenneth Aitken Senior Center - CE Site - Castro Valley, CA	Consumer Fraud	Seniors	1	4.45
11/1/17	Westlake Christian Terrace - CE Site - Oakland, CA	General LAS	Seniors	13	5.3

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 2

PSA:

9

11/1/17	Westlake Christian Terrace - CE Site - Oakland, CA	General LAS	Seniors	48	1.45
11/1/17	Westlake Christian Terrace- CE Site - Oakland, CA	General LAS	Seniors	10	1.3
10/26/17	Baywood Court Retirement community - CE Site - Castro Valley,	General LAS	Seniors	32	4.75
10/17/17	Helios Cornier Apts. = Satellite Housing - CE Site Berkeley, CA	General LAS	Seniors	15	10.5
10/7/17	Pleasanton Senior Center - CE Site - Pleasanton, CA	General LAS	Seniors	50	3.15
10/9/17	Palo Alto Medical Foundation -Fremont Clinic - Fremont, CA	General LAS	Seniors	35	6.05
10/10/17	John Muir Health - Pleasanton, CA	General LAS	Seniors	8	8.6
10/11/17	Metropolitan Golf Course, Oakland, CA	General LAS	Seniors	64	6.6
10/11/17	Albany Library - CE Site Albany, CA	General LAS	Seniors	14	5.75
10/14/17	Lavender Seniors of the East Bay, San Leandro, CA	General LAS	Seniors	11	7.6
10/24/17	Mastick Senior Center - CE Site - Alameda, CA	General LAS	Seniors and Caregivers	18	5.3
10/17/17	Broadmoor Plaza - CE Site - San	General LAS	Seniors	13	6.6

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 2

PSA:

9

10/23/17	Orchards Senior Homes - CE Site - Oakland, CA	General LAS	Seniors	18	6.4
10/17/17	Broadmoor Plaza - CE Site - San	General LAS	Seniors	8	4.6
10/18/17	Altenheim Senior Housing - CE Site - Oakland, CA	Stepping up to the Plate	Seniors	10	6.75
10/18/17	Eden Lodge - CE Site San Leandro, CA	General LAS	Seniors	19	5.6
10/18/17	Alameda County Bar Association - CE Site - Oakland, CA	General LAS	Senior service provider	12	9.6
10/19/17	Newark Gardens - CE Site - Newark, CA	General LAS	Seniors	80	10
10/20/17	Emeryville Senior Center - CE Site - Emeryville, CA	General LAS	Seniors	7	6.3
11/2/17	Lawrence Moore Manor - CE Site - Berkeley, CA	General LAS	Seniors	12	5.6
10/16/17	South Berkeley Senior Center - CE Site Berkeley, CA	General LAS	Seniors	24	8
11/27/17	Vanderburgh Villa - Livermore, CA	General LAS	Seniors	12	8.6
11/1/17	Glenn Brook Terrace - CE Site -	General LAS	Seniors	10	8.6
11/14/17	St. Mary's Garden - CE Site - Oakland, CA	General LAS	Senior service provider	21	0.75
11/15/17	St. Mary's Garden - CE Site - Oakland, CA	General LAS	Seniors	31	7.6
11/16/17	Harrison Street Senior Housing - CE Site - Oakland, CA	General LAS	Seniors	41	8.2

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 2

PSA:

9

11/16/17	Alameda County Public Health Department - San Leandro, CA	General LAS	Senior service provider	15	7.15
11/17/17	Area Agency on Aging - CE Site - Oakland, CA	General LAS	Senior service provider	52	4.6
11/14/17	Baywood Court Apartments - CE Site - Oakland, CA	General LAS	Seniors	18	6
11/27/17	Las Bougainvilleas - CE Site - Oakland, CA	Create a Secure Future	Seniors	13	6.2
11/14/17	John Muir Health - Pleasanton, CA	General LAS	Seniors	18	6
11/30/17	Southlake Tower - CE Site - Oakland, CA	General LAS	Seniors	23	10.5
11/30/17	Elios Family Restaurant - San Leandro, CA	General LAS	Seniors	8	4
12/2/17	Over 60 Health Center (Berkeley) CE Site - Berkeley, CA	General LAS	Seniors	75	19.3
12/5/17	Wittenberg Manor - CE Site - Hayward,	General LAS	Seniors	22	6.6
12/12/17	John Muir Health - Pleasanton, CA	General LAS	Seniors	9	6.3
12/13/17	Hillcrest Garden Senior Apt. - Ce Site - Livermore, CA	Create a Secure Future	Seniors	20	20
12/14/17	Lawrence Livermore National Laboratory - CE Site - Livermore, CA	General LAS	Seniors	120	11
11/18/17	Ed Roberts Campus - Berkeley, CA	General LAS	Seniors	200	23.2

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 2

PSA:

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11/8/17	Asian Health Services - CE Site - Oakland, CA	General LAS	Seniors	13	7.5
12/14/17	Lawrence Livermore National Laboratory - Ce Site - Livermore, CA	General LAS	Seniors	120	11
11/3/17	Castro Valley Library - CE Site - Castro Valley, CA	Keeping Elders Safe	Senior service provider	75	5
11/4/17	Stoneridge Creek - Pleasanton, CA	General LAS	Seniors	196	29.2
11/4/17	Over 60 Health Center (Berkeley) CE Site - Berkeley, CA	General LAS	Seniors	150	18.7
11/6/17	Orchards Seniors Homes - CE Site - Oakland, CA	Create a secure Future	Seniors	3	7.6
11/7/17	Lavender Seniors of the East Bay - San Leandro, CA	General LAS	Seniors	15	5.65
11/14/17	Linda Glen Apt. - Satellite Housing - CE Site - Oakland, CA	General LAS	Seniors	8	5.75
11/8/17	No specific location	General LAS	Senior service provider	10	11.3
11/2/17	Centerville Presbyterian Church - CE Site -	General LAS	Seniors	25	6.9
11/8/17	Piedmont, CA	General LAS	Seniors	6	7
11/9/17	Vineyard Village Senior Housing - CE Site - Livermore, CA	General LAS	Seniors	7	9.6
11/10/17	Downtown Oakland Senior Center - CE Site - Oakland, CA	General LAS	Seniors	218	8

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 2

PSA:

9

11/10/17	Downtown Oakland Senior Center - CE Site - Oakland, CA	General LAS	Seniors	32	2.6
11/11/17	Hope Hospice - CE Site - Dublin, CA	General LAS	Caregiver of Seniors	15	6.3
11/11/17	Hope Hospice - CE Site - Dublin, CA	General LAS	Caregiver of Seniors	15	1
11/13/17	Hillcrest Garden Senior Apt. - CE Site - Livermore, CA	General LAS	Seniors	25	20.6
11/7/17	Otterbein Manor - Oakland, CA	General LAS	Seniors	12	8.3

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 71

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 552

California Legal Services (Title III B)
PSA Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 2

PSA: 10

Total Unduplicated Client Count for Quarter: 331

Total Cases Closed in Quarter: 355

Total Units of Service for Quarter (Unit=1 Hour): 2427

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS
IN CASES OPENED THIS QUARTER**

CLIENT AGE

60-64:	41
65-74:	144
75-84:	100
85+:	43
Client Declined to Provide Information:	3
Total:	331

CLIENT GENDER

Male:	120
Female:	211
Client Declined to Provide Information:	0
Total:	331

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	130
Homebound:	18
Lives Alone:	99
Institutionalized:	2
Suspected Victim of Elder Abuse/Exploitation:	44
Limited English:	50
Rural:	1
Greatest Economic Need (Minority):	65

CLIENT RACE

Two or More Races:	7
Caucasian:	205
African American:	8
Native American/Native Alaskan:	7
Asian/Pacific Islander	
Asian Indian:	14
Cambodian:	0
Chinese:	48
Filipino:	13
Japanese:	3
Korean:	6
Laotian:	0
Vietnamese:	3
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	6
Race Unknown/Some Other Race:	7
Client Declined to Provide Information:	4
Total:	331

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 2

PSA: 10

Greatest Economic Need (Non-Minority):

Greatest Economic Need (Minority Status Unknown):

CLIENT ETHNICITY

Hispanic/Latino:

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:

A2. Contracts/Warranties:

A3. Other Consumer/Finance:

EMPLOYMENT

B1. Discrimination:

B2. Other Employment:

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights:

C2. Conservatorship:

C3. Other Family:

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:

D2. Medicare:

D3. Other Health/Community Based Care:

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing):

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 2

PSA: 10

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	6	6	0	0
E3. Other Housing:	21	17	3	0
INCOME MAINTENANCE				
F1. Social Security:	11	11	1	0
F2. Supplemental Security Income (SSI):	17	16	2	2
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	5	4	1	0
INDIVIDUAL RIGHTS				
G1. Immigration/Naturalization:	4	2	0	0
G2. Elder Abuse/Neglect/Exploitation:	38	32	3	8
G3. Other Individual Rights:	5	6	0	0
MISCELLANEOUS				
H1. Estate Planning/Wills/Trusts:	72	71	11	0
H2. Advance Health Care Directives (AHCD):	18	5	15	0
H3. Financial Powers of Attorney:	22	20	8	0
H4. Other Miscellaneous:	12	13	0	0
TOTAL CASES OPENED IN QUARTER:		TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE		
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
		295	48	12
TOTAL ESTIMATED CASE WORK HOURS SPENT:		2373		

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 2

PSA:

10

Provider Name: Senior Adults Legal Assistance (SALA)

County(ies) Santa Clara County

12/12/17	Camden Community Center in San Jose	Presentation on SALA's Services (Who We Are and What We Do) for seniors participants at center	Senior participants at the center	50	2
12/7/17	County Social Services Aging and Adult Services DAAS) in San Jose	Participate in Santa Clara County Elder Abuse Task Force Meeting and Reach Out to Participants About SALA	Service providers and advocates that on Elder Abuse Task Force	6	2
11/13/17	Santa Clara University School of	Participate in Public Interest Law Career Day	Law student volunteers for SALA	50	6.5
11/13/17	Institute on Aging (IOA) office in San Jose	Presentation on SALA and Fair Housing Issues Related to Seniors Including Reasonable Accommodations for	Case managers at IOA that work with older adults	5	3.5
11/8/17	social Security Office in San Jose	Participate in Santa Clara County Public Benefits Task Force Executive Committee Meeting and Reach Out to Participants About SALA	Service providers and advocates on Public Benefits Executive Committee	12	3.2
11/6/17	Law Foundation office in San Jose	Participate in Santa Clara County Public Benefits Task Force Meeting and Reach Out to Participants About SALA	Service providers and advocates on Public Benefits Task Force	10	2.4
11/3/17	OATH (formerly Yahoo!) Campus in Sunnyvale	Training on Powers of Attorney for volunteers for SALA Pro Bono Power Attorney Day at SALA Central Office	Volunteer Attorneys and Paralegals from OATH and Fenwick & West	6	1.5
10/26/17	Saratoga Senior Center	Participate in Resource Fair focused on Spotlighting Dementia	Prospective clients or their family that might benefit from SALA's services	100	2.2
10/26/17	County Social Services Aging and Adult Services (DAAS) in San Jose	Participate in Santa Clara County Elder Abuse Task Force Meeting and Reach Out to Participants About SALA	Service providers and advocates that on Elder Abuse Task Force	4	3
10/16/17	San Jose City Hall Senior Wellness Fair	Participate in Resource Fair and Reach Out to Participants about SALA's Legal Services to Santa Clara County seniors	Prospective clients or their family that might benefit from SALA's services	300	8

California Legal Services (Title III B)
PSA Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 2

PSA: 10

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 10

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 34

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
Provider Name: Senior Adults Legal Assistance (SALA)					
County(ies) Santa Clara County					
12/12/17	Barbara Lee Senior Center in Milpitas	Presentation on Good Legal Health (Powers of Attorney for Elder Abuse prevention)	Senior participants at the center	15	3.5
12/4/17	Southside Senior Center in San Jose	Presentation on Good Legal Health for Older Adults	Senior participants at the center	90	6.7
11/17/17	Roosevelt Community Center in	Presentation on Good Legal Health (including Elder Abuse prevention)	Senior participants at the center	111	4
11/1/17	Almaden Community Center in San Jose	Presentation on Good Legal Health (including Elder Abuse prevention)	Senior participants at the center	60	2
10/3/17	Willow Glen Senior Center in San Jose	resentation on Good Legal Health (including Elder Abuse prevention)	Senior participants at the center	85	4.2

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 5

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 20

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 2

PSA: 11

Total Unduplicated Client Count for Quarter: 295

Total Cases Closed in Quarter: 291

Total Units of Service for Quarter (Unit=1 Hour): 515

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	78
65-74:	89
75-84:	60
85+:	28
Client Declined to Provide Information:	40
Total:	295

CLIENT GENDER

Male:	192
Female:	103
Client Declined to Provide Information:	0
Total:	295

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	3
Homebound:	0
Lives Alone:	5
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	0
Limited English:	191
Rural:	0
Greatest Economic Need (Minority):	100

CLIENT RACE

Two or More Races:	128
Caucasian:	29
African American:	0
Native American/Native Alaskan:	1
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	0
Filipino:	0
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	5
Race Unknown/Some Other Race:	32
Client Declined to Provide Information:	100
Total:	295

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 2

PSA: 11

Greatest Economic Need (Non-Minority): 0

Greatest Economic Need (Minority Status Unknown): 0

CLIENT ETHNICITY

Hispanic/Latino: 251

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection: 0

A2. Contracts/Warranties: 0

A3. Other Consumer/Finance: 0

0 2 0

0 7 0

0 11 0

EMPLOYMENT

B1. Discrimination: 0

B2. Other Employment: 0

0 0 0

0 1 0

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights: 0

C2. Conservatorship: 0

C3. Other Family: 0

0 0 0

0 2 0

0 9 0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid: 0

D2. Medicare: 0

D3. Other Health/Community Based Care: 0

0 0 0

0 15 0

0 0 0

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing): 0

0 4 0

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 2

PSA: 11

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	0	0	0	0
E3. Other Housing:	0	0	7	0
INCOME MAINTENANCE				
F1. Social Security:	0	0	22	0
F2. Supplemental Security Income (SSI):	0	0	11	0
F3. Pensions/Retiree Benefits:	0	0	3	0
F4. Other Income Maintenance:	0	0	5	0
INDIVIDUAL RIGHTS				
G1. Immigration/Naturalization:	0	0	4	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	1	0
G3. Other Individual Rights:	0	0	9	0
MISCELLANEOUS				
H1. Estate Planning/Wills/Trusts:	0	0	11	0
H2. Advance Health Care Directives (AHCD):	0	0	2	0
H3. Financial Powers of Attorney:	0	0	6	0
H4. Other Miscellaneous:	0	0	159	0
TOTAL CASES OPENED IN QUARTER:		0		
		TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE		
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
		0	291	0
TOTAL ESTIMATED CASE WORK HOURS SPENT:		515		

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 0

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 0

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 2

PSA: 11

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 2

PSA: 12

Total Unduplicated Client Count for Quarter: 36

Total Cases Closed in Quarter: 50

Total Units of Service for Quarter (Unit=1 Hour): 63

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	6
65-74:	16
75-84:	11
85+:	3
Client Declined to Provide Information:	0
Total:	36

CLIENT GENDER

Male:	8
Female:	28
Client Declined to Provide Information:	0
Total:	36

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	7
Homebound:	1
Lives Alone:	14
Institutionalized:	1
Suspected Victim of Elder Abuse/Exploitation:	4
Limited English:	0
Rural:	36
Greatest Economic Need (Minority):	0

CLIENT RACE

Two or More Races:	0
Caucasian:	32
African American:	0
Native American/Native Alaskan:	0
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	0
Filipino:	0
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	2
Race Unknown/Some Other Race:	2
Client Declined to Provide Information:	0
Total:	36

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 2

PSA: 12

Greatest Economic Need (Non-Minority): 7

Greatest Economic Need (Minority Status Unknown): 0

CLIENT ETHNICITY

Hispanic/Latino: 2

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection: 0

A2. Contracts/Warranties: 0

A3. Other Consumer/Finance: 1

1 0 0

0 0 0

4 0 0

EMPLOYMENT

B1. Discrimination: 0

B2. Other Employment: 0

1 0 0

0 0 0

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights: 0

C2. Conservatorship: 0

C3. Other Family: 0

0 0 0

0 0 0

1 0 0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid: 0

D2. Medicare: 0

D3. Other Health/Community Based Care: 0

16 0 0

0 0 0

0 0 0

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing): 2

5 0 0

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 2

PSA: 12

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	1	1	0	0						
E3. Other Housing:	0	4	0	0						
INCOME MAINTENANCE										
F1. Social Security:	0	0	0	0						
F2. Supplemental Security Income (SSI):	0	0	0	0						
F3. Pensions/Retiree Benefits:	0	0	0	0						
F4. Other Income Maintenance:	0	2	0	0						
INDIVIDUAL RIGHTS										
G1. Immigration/Naturalization:	0	0	0	0						
G2. Elder Abuse/Neglect/Exploitation:	1	0	0	0						
G3. Other Individual Rights:	0	2	0	0						
MISCELLANEOUS										
H1. Estate Planning/Wills/Trusts:	1	6	0	0						
H2. Advance Health Care Directives (AHCD):	0	1	0	0						
H3. Financial Powers of Attorney:	0	2	0	0						
H4. Other Miscellaneous:	0	4	0	0						
TOTAL CASES OPENED IN QUARTER:		6	TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE <table border="1" style="width: 100%; border-collapse: collapse;"> <tr> <td style="width: 33%;">TOTAL COUNSEL AND ADVICE</td> <td style="width: 33%;">TOTAL LIMITED ADD. SERVICES</td> <td style="width: 33%;">TOTAL LEGAL REPRESENTATION</td> </tr> <tr> <td style="text-align: center;">50</td> <td style="text-align: center;">0</td> <td style="text-align: center;">0</td> </tr> </table>		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION	50	0	0
TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION								
50	0	0								
TOTAL ESTIMATED CASE WORK HOURS SPENT:		17								

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 2

PSA: 12

Provider Name: Catholic Charities Diocese of Stockton

County(ies) Alpine, Amador, Calaveras, Mariposa, T

11/30/17	Jackson	residents Rights Training	Caregivers	50	8
11/21/17	Mariposa	North Side com. Event	Seniors	0	6
11/16/17	Probation Office Hwy 140	Senior Services Coalition Mtg	Seniors	24	8
11/14/17	Calaveras County	APS MDT MTG	Seniors	0	8
10/25/17	Calaveras	County EAC Mtg	Seniors		8
10/12/17	Alpine	Health Fair	Seniors	100	8

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 6

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 46

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 0

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 0

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 2

PSA: 13

Total Unduplicated Client Count for Quarter: 126

Total Cases Closed in Quarter: 105

Total Units of Service for Quarter (Unit=1 Hour): 1387

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	22
65-74:	61
75-84:	27
85+:	6
Client Declined to Provide Information:	10
Total:	126

CLIENT GENDER

Male:	39
Female:	87
Client Declined to Provide Information:	0
Total:	126

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	58
Homebound:	4
Lives Alone:	39
Institutionalized:	1
Suspected Victim of Elder Abuse/Exploitation:	5
Limited English:	17
Rural:	0
Greatest Economic Need (Minority):	0

CLIENT RACE

Two or More Races:	1
Caucasian:	93
African American:	2
Native American/Native Alaskan:	0
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	0
Filipino:	2
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	1
Race Unknown/Some Other Race:	27
Client Declined to Provide Information:	0
Total:	126

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 2

PSA: 13

Greatest Economic Need (Non-Minority): 0

Greatest Economic Need (Minority Status Unknown): 0

CLIENT ETHNICITY

Hispanic/Latino: 27

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection: 8

A2. Contracts/Warranties: 8

A3. Other Consumer/Finance: 5

6 1 0

7 1 1

5 1 0

EMPLOYMENT

B1. Discrimination: 0

B2. Other Employment: 3

0 0 0

2 0 0

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights: 1

C2. Conservatorship: 0

C3. Other Family: 3

1 0 0

0 0 0

3 0 0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid: 5

D2. Medicare: 2

D3. Other Health/Community Based Care: 2

2 1 1

2 0 0

1 0 0

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing): 34

15 5 4

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 2

PSA: 13

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	5	4	0	1
E3. Other Housing:	13	6	0	1
INCOME MAINTENANCE				
F1. Social Security:	1	3	0	1
F2. Supplemental Security Income (SSI):	1	1	0	0
F3. Pensions/Retiree Benefits:	1	2	0	0
F4. Other Income Maintenance:	1	1	0	1
INDIVIDUAL RIGHTS				
G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	7	2	3	1
G3. Other Individual Rights:	4	3	0	0
MISCELLANEOUS				
H1. Estate Planning/Wills/Trusts:	1	2	0	0
H2. Advance Health Care Directives (AHCD):	1	1	1	0
H3. Financial Powers of Attorney:	8	0	5	0
H4. Other Miscellaneous:	12	6	1	0
TOTAL CASES OPENED IN QUARTER:		TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE		
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
		75	19	11
TOTAL ESTIMATED CASE WORK HOURS SPENT:		1387		

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 0

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 0

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 2

PSA: 13

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 2

PSA: 14

Total Unduplicated Client Count for Quarter: 154

Total Cases Closed in Quarter: 150

Total Units of Service for Quarter (Unit=1 Hour): 406

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	67
65-74:	65
75-84:	17
85+:	5
Client Declined to Provide Information:	0
Total:	154

CLIENT GENDER

Male:	59
Female:	95
Client Declined to Provide Information:	0
Total:	154

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	37
Homebound:	1
Lives Alone:	5
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	11
Limited English:	18
Rural:	9
Greatest Economic Need (Minority):	88

CLIENT RACE

Two or More Races:	4
Caucasian:	62
African American:	18
Native American/Native Alaskan:	2
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	0
Filipino:	0
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	2
Race Unknown/Some Other Race:	66
Client Declined to Provide Information:	0
Total:	154

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 2

PSA: 14

Greatest Economic Need (Non-Minority): 50

Greatest Economic Need (Minority Status Unknown): 4

CLIENT ETHNICITY

Hispanic/Latino: 63

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection: 5

A2. Contracts/Warranties: 3

A3. Other Consumer/Finance: 4

4 0 1

3 0 0

4 0 0

EMPLOYMENT

B1. Discrimination: 0

B2. Other Employment: 0

0 0 0

0 0 0

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights: 0

C2. Conservatorship: 2

C3. Other Family: 2

0 0 0

2 0 0

2 0 0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid: 0

D2. Medicare: 0

D3. Other Health/Community Based Care: 0

0 0 0

0 0 0

0 0 0

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing): 92

79 7 6

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 2

PSA: 14

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	3	1	0	2
E3. Other Housing:	0	0	0	0
INCOME MAINTENANCE				
F1. Social Security:	0	0	0	0
F2. Supplemental Security Income (SSI):	3	2	0	1
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	1	0	1	0
INDIVIDUAL RIGHTS				
G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	11	4	7	0
G3. Other Individual Rights:	1	1	0	0
MISCELLANEOUS				
H1. Estate Planning/Wills/Trusts:	15	3	12	0
H2. Advance Health Care Directives (AHCD):	2	0	0	0
H3. Financial Powers of Attorney:		0	2	0
H4. Other Miscellaneous:	6	6	0	0
TOTAL CASES OPENED IN QUARTER:		TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE		
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
		111	29	10
TOTAL ESTIMATED CASE WORK HOURS SPENT:		350		

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 2

PSA:

14

Provider Name: Central California Legal Services, Inc.

County(ies) Fresno & Madera

10/14/17	Clovis, CA	SJCL Senior Law Day & Legal Clinic	Fresno Co. Seniors	24	20
10/6/17	Fresno, CA	Lang, Richert & Patch Senior Legal Clinic	Fresno Co. Seniors	6	12

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 2

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 32

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
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Provider Name: Central California Legal Services, Inc.

County(ies) Fresno & Madera

12/20/17	VFW Post 8900	Estate Planning Legal Clinic	Senior Veterans	8	8
11/15/17	Fresno Vet Center	Estate Planning Legal Clinic	Senior Veterans	5	8
10/18/17	Fresno Vet Center	Estate Planning Legal Clinic	Senior Veterans	2	8

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 3

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 24

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 2

PSA: 15

Total Unduplicated Client Count for Quarter: 51

Total Cases Closed in Quarter: 51

Total Units of Service for Quarter (Unit=1 Hour): 147

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	19
65-74:	21
75-84:	11
85+:	0
Client Declined to Provide Information:	0
Total:	51

CLIENT GENDER

Male:	17
Female:	34
Client Declined to Provide Information:	0
Total:	51

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	16
Homebound:	0
Lives Alone:	1
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	1
Limited English:	6
Rural:	4
Greatest Economic Need (Minority):	28

CLIENT RACE

Two or More Races:	2
Caucasian:	21
African American:	2
Native American/Native Alaskan:	1
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	0
Filipino:	0
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	25
Client Declined to Provide Information:	0
Total:	51

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 2

PSA: 15

Greatest Economic Need (Non-Minority): 0

Greatest Economic Need (Minority Status Unknown): 0

CLIENT ETHNICITY

Hispanic/Latino: 24

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection: 3

A2. Contracts/Warranties: 2

A3. Other Consumer/Finance: 3

3 0 0

2 0 0

3 0 0

EMPLOYMENT

B1. Discrimination: 0

B2. Other Employment: 0

0 0 0

0 0 0

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights: 0

C2. Conservatorship: 0

C3. Other Family: 0

0 0 0

0 0 0

0 0 0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid: 0

D2. Medicare: 0

D3. Other Health/Community Based Care: 0

0 0 0

0 0 0

0 0 0

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing): 29

24 5 0

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 2

PSA: 15

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	3	1	2	0
E3. Other Housing:	0	0	0	0
INCOME MAINTENANCE				
F1. Social Security:	0	0	0	0
F2. Supplemental Security Income (SSI):	0	0	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	0	0	0	0
INDIVIDUAL RIGHTS				
G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	0	0	0	0
MISCELLANEOUS				
H1. Estate Planning/Wills/Trusts:	11	5	6	0
H2. Advance Health Care Directives (AHCD):	0	0	0	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	0	0	0	0
TOTAL CASES OPENED IN QUARTER:		51	TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE	
			TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES
			TOTAL LEGAL REPRESENTATION	
		38	13	0
TOTAL ESTIMATED CASE WORK HOURS SPENT:		123		

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 0

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 0

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 2

PSA: 15

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
Provider Name: Central California Legal Services Inc.					
County(ies) Kings County					
11/14/17	Hanford, CA	Elder Abuse & Estate Planning	Kings Co. Seniors	8	24

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 1

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 24

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 2

PSA: 16

Total Unduplicated Client Count for Quarter: 6

Total Cases Closed in Quarter: 12

Total Units of Service for Quarter (Unit=1 Hour): 46

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	0
65-74:	2
75-84:	4
85+:	0
Client Declined to Provide Information:	0
Total:	6

CLIENT GENDER

Male:	2
Female:	4
Client Declined to Provide Information:	0
Total:	6

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	1
Homebound:	0
Lives Alone:	6
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	0
Limited English:	0
Rural:	6
Greatest Economic Need (Minority):	1

CLIENT RACE

Two or More Races:	0
Caucasian:	2
African American:	0
Native American/Native Alaskan:	2
Asian/Pacific Islander	
Asian Indian:	2
Cambodian:	0
Chinese:	0
Filipino:	0
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	0
Client Declined to Provide Information:	0
Total:	6

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 2

PSA: 16

Greatest Economic Need (Non-Minority): 0

Greatest Economic Need (Minority Status Unknown): 0

CLIENT ETHNICITY

Hispanic/Latino: 0

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection: 0

A2. Contracts/Warranties: 0

A3. Other Consumer/Finance: 0

3 0 0

0 0 0

0 0 0

EMPLOYMENT

B1. Discrimination: 0

B2. Other Employment: 0

0 0 0

0 0 0

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights: 0

C2. Conservatorship: 0

C3. Other Family: 0

0 0 0

0 0 0

0 1 0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid: 0

D2. Medicare: 0

D3. Other Health/Community Based Care: 0

0 0 0

0 0 0

0 0 0

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing): 0

1 0 0

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 2

PSA: 16

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	0	0	0	0
E3. Other Housing:	1	1	0	0
INCOME MAINTENANCE				
F1. Social Security:	0	0	0	0
F2. Supplemental Security Income (SSI):	0	0	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	0	0	0	0
INDIVIDUAL RIGHTS				
G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	0	0	0	0
MISCELLANEOUS				
H1. Estate Planning/Wills/Trusts:	1	0	1	0
H2. Advance Health Care Directives (AHCD):	2	1	2	0
H3. Financial Powers of Attorney:	2	0	2	0
H4. Other Miscellaneous:	0	0	0	0
TOTAL CASES OPENED IN QUARTER:		6	TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE	
			TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES
			TOTAL LEGAL REPRESENTATION	
		6	6	0
TOTAL ESTIMATED CASE WORK HOURS SPENT:		45		

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 0

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 0

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 2

PSA:

16

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
Provider Name: California Indian Legal Services					
County(ies) Inyo & Mono					
12/2017		Five Wishes Packet	Seniors	1	0.1
11/2017		AHCD Pro Se Packet	Seniors	3	0.3
10/2017		Do I need a Will (brochures)	Seniors	1	0.1
10/2017		AHCD Pro Se Packet	Seniors	4	0.5
12/2017		Power of Attorney Pro Se Packet	Seniors	3	0.3

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 5

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 1

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 2

PSA: 17

Total Unduplicated Client Count for Quarter: 84

Total Cases Closed in Quarter: 75

Total Units of Service for Quarter (Unit=1 Hour): 611

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	25
65-74:	25
75-84:	24
85+:	10
Client Declined to Provide Information:	0
Total:	84

CLIENT GENDER

Male:	28
Female:	56
Client Declined to Provide Information:	0
Total:	84

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	48
Homebound:	0
Lives Alone:	44
Institutionalized:	1
Suspected Victim of Elder Abuse/Exploitation:	2
Limited English:	1
Rural:	28
Greatest Economic Need (Minority):	2

CLIENT RACE

Two or More Races:	0
Caucasian:	73
African American:	0
Native American/Native Alaskan:	0
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	0
Filipino:	0
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	1
Client Declined to Provide Information:	10
Total:	84

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 2

PSA: 17

Greatest Economic Need (Non-Minority): 21

Greatest Economic Need (Minority Status Unknown): 0

CLIENT ETHNICITY

Hispanic/Latino: 4

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection: 5

A2. Contracts/Warranties: 3

A3. Other Consumer/Finance: 3

4 0 0

1 0 0

4 0 1

EMPLOYMENT

B1. Discrimination: 1

B2. Other Employment: 1

0 0 0

2 0 0

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights: 0

C2. Conservatorship: 1

C3. Other Family: 2

0 0 0

2 0 0

1 0 0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid: 0

D2. Medicare: 0

D3. Other Health/Community Based Care: 2

0 1 0

0 0 0

0 0 0

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing): 23

14 0 2

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 2

PSA: 17

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	0	2	0	0
E3. Other Housing:	6	7	0	0
INCOME MAINTENANCE				
F1. Social Security:	6	3	0	0
F2. Supplemental Security Income (SSI):	1	0	0	0
F3. Pensions/Retiree Benefits:	1	1	0	0
F4. Other Income Maintenance:	0	0	0	0
INDIVIDUAL RIGHTS				
G1. Immigration/Naturalization:	1	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	5	2	0	0
G3. Other Individual Rights:	0	1	0	0
MISCELLANEOUS				
H1. Estate Planning/Wills/Trusts:	7	7	1	0
H2. Advance Health Care Directives (AHCD):	4	0	6	0
H3. Financial Powers of Attorney:	6	1	7	0
H4. Other Miscellaneous:	6	5	0	0
TOTAL CASES OPENED IN QUARTER:		TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE		
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
		57	15	3
TOTAL ESTIMATED CASE WORK HOURS SPENT:		609		

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 2

PSA:

17

Provider Name: *Senior Legal Services Project*

County(ies) *San Luis Obispo*

12/6/17	Hospice SLO Co 1304 Pacific St SLO	Preventing and Protecting Against Elder Abuse	volunteers	10	1
10/24/17	SLO Ambulance	Preventing and Protecting Against Elder Abuse	Service Providers	10	1

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 2

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 2

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 1

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 0

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 2

PSA: 18

Total Unduplicated Client Count for Quarter: 290

Total Cases Closed in Quarter: 290

Total Units of Service for Quarter (Unit=1 Hour): 384

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	80
65-74:	99
75-84:	77
85+:	34
Client Declined to Provide Information:	0
Total:	290

CLIENT GENDER

Male:	134
Female:	156
Client Declined to Provide Information:	0
Total:	290

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	40
Homebound:	19
Lives Alone:	152
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	3
Limited English:	41
Rural:	49
Greatest Economic Need (Minority):	60

CLIENT RACE

Two or More Races:	5
Caucasian:	230
African American:	11
Native American/Native Alaskan:	5
Asian/Pacific Islander	
Asian Indian:	8
Cambodian:	0
Chinese:	7
Filipino:	11
Japanese:	5
Korean:	3
Laotian:	0
Vietnamese:	4
Guamanian:	0
Hawaiian:	0
Samoan:	1
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	0
Client Declined to Provide Information:	0
Total:	290

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 2

PSA: 18

Greatest Economic Need (Non-Minority):

Greatest Economic Need (Minority Status Unknown):

CLIENT ETHNICITY

Hispanic/Latino:

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:

A2. Contracts/Warranties:

A3. Other Consumer/Finance:

EMPLOYMENT

B1. Discrimination:

B2. Other Employment:

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights:

C2. Conservatorship:

C3. Other Family:

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:

D2. Medicare:

D3. Other Health/Community Based Care:

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing):

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 2

PSA: 18

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	1	1	0	0
E3. Other Housing:	0	0	0	0
INCOME MAINTENANCE				
F1. Social Security:	4	3	1	0
F2. Supplemental Security Income (SSI):	18	16	1	1
F3. Pensions/Retiree Benefits:	25	25	0	0
F4. Other Income Maintenance:	11	11	0	0
INDIVIDUAL RIGHTS				
G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	5	5	0	0
G3. Other Individual Rights:	0	0	0	0
MISCELLANEOUS				
H1. Estate Planning/Wills/Trusts:	5	5	0	0
H2. Advance Health Care Directives (AHCD):	75	75	0	0
H3. Financial Powers of Attorney:	63	63	0	0
H4. Other Miscellaneous:	0	0	0	0
TOTAL CASES OPENED IN QUARTER:		290	TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE	
			TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES
			TOTAL LEGAL REPRESENTATION	
		285	4	1
TOTAL ESTIMATED CASE WORK HOURS SPENT:		384		

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 0

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 0

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 2

PSA: 18

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 2

PSA: 19

Total Unduplicated Client Count for Quarter: 175

Total Cases Closed in Quarter: 150

Total Units of Service for Quarter (Unit=1 Hour): 1469

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	30
65-74:	50
75-84:	63
85+:	32
Client Declined to Provide Information:	0
Total:	175

CLIENT GENDER

Male:	59
Female:	113
Client Declined to Provide Information:	3
Total:	175

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	112
Homebound:	4
Lives Alone:	85
Institutionalized:	1
Suspected Victim of Elder Abuse/Exploitation:	22
Limited English:	45
Rural:	1
Greatest Economic Need (Minority):	57

CLIENT RACE

Two or More Races:	0
Caucasian:	100
African American:	28
Native American/Native Alaskan:	1
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	4
Filipino:	1
Japanese:	5
Korean:	1
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	5
Race Unknown/Some Other Race:	30
Client Declined to Provide Information:	0
Total:	175

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 2

PSA: 19

Greatest Economic Need (Non-Minority):

Greatest Economic Need (Minority Status Unknown):

CLIENT ETHNICITY

Hispanic/Latino:

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:

A2. Contracts/Warranties:

A3. Other Consumer/Finance:

EMPLOYMENT

B1. Discrimination:

B2. Other Employment:

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights:

C2. Conservatorship:

C3. Other Family:

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:

D2. Medicare:

D3. Other Health/Community Based Care:

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing):

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 2

PSA: 19

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	5	9	1	0
E3. Other Housing:	4	4	0	0
INCOME MAINTENANCE				
F1. Social Security:	2	0	0	0
F2. Supplemental Security Income (SSI):	3	2	1	0
F3. Pensions/Retiree Benefits:	1	0	1	0
F4. Other Income Maintenance:	0	2	0	0
INDIVIDUAL RIGHTS				
G1. Immigration/Naturalization:	0	1	0	0
G2. Elder Abuse/Neglect/Exploitation:	13	17	1	1
G3. Other Individual Rights:	7	2	2	4
MISCELLANEOUS				
H1. Estate Planning/Wills/Trusts:	27	18	4	0
H2. Advance Health Care Directives (AHCD):	11	7	3	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	5	3	1	0
TOTAL CASES OPENED IN QUARTER:		TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE		
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
		92	47	11
TOTAL ESTIMATED CASE WORK HOURS SPENT:		1461		

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 0

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 0

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 2

PSA:

19

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
Provider Name: <i>Bet Tzedek</i>					
County(ies) <i>Los Angeles County</i>					
12/27/2017	LA	Elder Law	Seniors	15	2
11/07/2017	LA	Elder Law	Seniors	10	5
10/16/2017	LA	Elder Law	Seniors	28	1

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 3

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 8

California Legal Services (Title III B)
PSA Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 2

PSA: 20

Total Unduplicated Client Count for Quarter: 118

Total Cases Closed in Quarter: 196

Total Units of Service for Quarter (Unit=1 Hour): 908

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS
IN CASES OPENED THIS QUARTER**

CLIENT AGE

60-64:	18
65-74:	46
75-84:	43
85+:	11
Client Declined to Provide Information:	0
Total:	118

CLIENT GENDER

Male:	32
Female:	86
Client Declined to Provide Information:	0
Total:	118

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	62
Homebound:	1
Lives Alone:	63
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	2
Limited English:	5
Rural:	2
Greatest Economic Need (Minority):	29

CLIENT RACE

Two or More Races:	3
Caucasian:	82
African American:	14
Native American/Native Alaskan:	1
Asian/Pacific Islander	
Asian Indian:	2
Cambodian:	0
Chinese:	0
Filipino:	3
Japanese:	0
Korean:	1
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	12
Client Declined to Provide Information:	0
Total:	118

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 2

PSA: 20

Greatest Economic Need (Non-Minority): 6

Greatest Economic Need (Minority Status Unknown): 0

CLIENT ETHNICITY

Hispanic/Latino: 29

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection: 19

A2. Contracts/Warranties: 9

A3. Other Consumer/Finance: 6

24 1 5

5 2 0

5 1 0

EMPLOYMENT

B1. Discrimination: 0

B2. Other Employment: 0

0 0 0

0 0 0

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights: 7

C2. Conservatorship: 0

C3. Other Family: 3

6 5 3

1 0 0

2 2 0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid: 0

D2. Medicare: 0

D3. Other Health/Community Based Care: 0

2 1 0

0 0 0

0 0 0

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing): 20

19 9 2

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 2

PSA: 20

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	8	13	4	0
E3. Other Housing:	3	1	2	0
INCOME MAINTENANCE				
F1. Social Security:	1	2	0	0
F2. Supplemental Security Income (SSI):	4	3	2	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	5	4	0	0
INDIVIDUAL RIGHTS				
G1. Immigration/Naturalization:	0	0	0	2
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	3	5	0	0
MISCELLANEOUS				
H1. Estate Planning/Wills/Trusts:	33	22	22	0
H2. Advance Health Care Directives (AHCD):	0	1	1	0
H3. Financial Powers of Attorney:	15	5	12	0
H4. Other Miscellaneous:	0	0	0	0
TOTAL CASES OPENED IN QUARTER:		TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE		
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
		120	64	12
TOTAL ESTIMATED CASE WORK HOURS SPENT:		885		

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 2

PSA:

20

Provider Name: *Inland Counties Legal Services, Inc.*

County(ies) *San Bernardino*

12/20/2017	Newberry Springs Senior Center	Presentation on ICL Services	Seniors	6	2.9
11/15/2017	Trona Senior Center	Presentation on ICLS Services	Seniors	38	6.2
11/8/2017	Lucerne Valley Senior Center	Presentation on OCLS Services	Seniors	38	3
11/1/2017	San Bernardino Senior Center	Cal Medi-Connect Resource Fair	Seniors	75	2.7
10/24/2017	St. Mary Medical Center	Community Relations	Seniors & Low Income	60	4.4

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 5

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 19

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
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Provider Name: *Inland Counties Legal Services, Inc.*

County(ies) *San Bernardino*

10/12/2017	Sterling Inn Assisted Living Facility	Presentaton on ICLS Services: Advanced Health Care Directive, Financial Powers of Attorney, Wills	Senior	23	4.3
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TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 1

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 4

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 2

PSA: 21

Total Unduplicated Client Count for Quarter: 54

Total Cases Closed in Quarter: 109

Total Units of Service for Quarter (Unit=1 Hour): 303

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	15
65-74:	20
75-84:	18
85+:	1
Client Declined to Provide Information:	0
Total:	54

CLIENT GENDER

Male:	17
Female:	37
Client Declined to Provide Information:	0
Total:	54

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	21
Homebound:	0
Lives Alone:	28
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	0
Limited English:	5
Rural:	19
Greatest Economic Need (Minority):	8

CLIENT RACE

Two or More Races:	3
Caucasian:	47
African American:	2
Native American/Native Alaskan:	0
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	0
Filipino:	0
Japanese:	1
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	1
Client Declined to Provide Information:	0
Total:	54

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 2

PSA: 21

Greatest Economic Need (Non-Minority): 9

Greatest Economic Need (Minority Status Unknown): 0

CLIENT ETHNICITY

Hispanic/Latino: 20

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection: 2

A2. Contracts/Warranties: 6

A3. Other Consumer/Finance: 4

3 0 0

9 1 3

4 1 0

EMPLOYMENT

B1. Discrimination: 0

B2. Other Employment: 0

0 0 0

0 0 0

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights: 1

C2. Conservatorship: 0

C3. Other Family: 3

1 0 0

0 0 0

4 0 0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid: 0

D2. Medicare: 1

D3. Other Health/Community Based Care: 1

5 1 1

1 0 0

1 1 0

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing): 11

10 2 2

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 2

PSA: 21

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	3	5	0	0
E3. Other Housing:	3	2	3	0
INCOME MAINTENANCE				
F1. Social Security:	1	0	0	0
F2. Supplemental Security Income (SSI):	2	2	2	1
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	3	2	3	1
INDIVIDUAL RIGHTS				
G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	0	0	0	0
MISCELLANEOUS				
H1. Estate Planning/Wills/Trusts:	14	13	10	0
H2. Advance Health Care Directives (AHCD):	0	0	6	0
H3. Financial Powers of Attorney:	1	1	7	0
H4. Other Miscellaneous:	1	1	0	0
TOTAL CASES OPENED IN QUARTER:		57	TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE	
			TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES
			TOTAL LEGAL REPRESENTATION	
		64	37	8
TOTAL ESTIMATED CASE WORK HOURS SPENT:		286		

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 2

PSA: 21

Provider Name: *Inland Counties Legal Services, Inc.*

County(ies) *Riverside*

12/21/2017	Murrieta Food Bank 41760 Rider Temecula CA 92590	Information on Consumer Assistance Program (healthcare)	Seniors	0	3
12/20/2017	Perris City Police Department 137 S. Perris Blvd. Perris, CA 92570	CARE Team Meeting	CARE Team: organizations working with seniors	0	3.5
12/5/2017	Perris Senior Center 101 N. D St. Perris, CA 92372	Information on consumer Assistance Program (healthcare)	Seniors	0	1
11/15/2017	Perris City Police Department 137 S. Perris Blvd. Perris, CA 92570	CARE Team Meeting	CARE Team: organization working with seniors	50	3.5
11/8/2017	Kay Cenicerros Senior Center 29995 Evans Rd. Menifee, CA 92586	Information on Consumer Assistance Program (healthcare)	Seniors	10	1
11/8/2017	San Jacinto Community Center 625 S. :Pico Ave. San Jacinto, CA	Information on Consumer Assistance Program (healthcare)	Seniors	10	1
10/25/2017	Perris City Police Department 137 S. Perris Blvd. Perris, CA 92570	CARE Team Meeting	CARE Team: organizations working with seniors	0	3.5

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 7

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 17

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 0

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 0

California Legal Services (Title III B)
PSA Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 2

PSA: 22

Total Unduplicated Client Count for Quarter: 590

Total Cases Closed in Quarter: 717

Total Units of Service for Quarter (Unit=1 Hour): 1802

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS
IN CASES OPENED THIS QUARTER**

CLIENT AGE

60-64:	165
65-74:	262
75-84:	126
85+:	37
Client Declined to Provide Information:	0
Total:	590

CLIENT GENDER

Male:	205
Female:	385
Client Declined to Provide Information:	0
Total:	590

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	18
Homebound:	0
Lives Alone:	370
Institutionalized:	37
Suspected Victim of Elder Abuse/Exploitation:	0
Limited English:	119
Rural:	0
Greatest Economic Need (Minority):	239

CLIENT RACE

Two or More Races:	39
Caucasian:	319
African American:	25
Native American/Native Alaskan:	9
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	5
Filipino:	0
Japanese:	2
Korean:	5
Laotian:	0
Vietnamese:	41
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	0
Client Declined to Provide Information:	145
Total:	590

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 2

PSA: 22

Greatest Economic Need (Non-Minority): 80

Greatest Economic Need (Minority Status Unknown): 0

CLIENT ETHNICITY

Hispanic/Latino: 118

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection: 64

A2. Contracts/Warranties: 21

A3. Other Consumer/Finance: 8

63 29 5

20 3 0

10 3 0

EMPLOYMENT

B1. Discrimination: 0

B2. Other Employment: 18

0 0 0

12 5 1

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights: 41

C2. Conservatorship: 14

C3. Other Family: 11

41 3 1

7 0 7

11 0 1

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid: 121

D2. Medicare: 18

D3. Other Health/Community Based Care: 20

105 22 2

17 4 0

21 4 1

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing): 96

111 17 3

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 2

PSA: 22

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	18	14	15	0
E3. Other Housing:	24	30	3	0
INCOME MAINTENANCE				
F1. Social Security:	7	15	0	1
F2. Supplemental Security Income (SSI):	20	22	11	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	8	6	1	1
INDIVIDUAL RIGHTS				
G1. Immigration/Naturalization:	26	5	1	0
G2. Elder Abuse/Neglect/Exploitation:	6	4	1	0
G3. Other Individual Rights:	17	15	1	0
MISCELLANEOUS				
H1. Estate Planning/Wills/Trusts:	24	29	1	0
H2. Advance Health Care Directives (AHCD):	1	1	0	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	7	7	3	1
TOTAL CASES OPENED IN QUARTER:		590		
TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE				
TOTAL COUNSEL AND ADVICE		TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION	
566		127	24	
TOTAL ESTIMATED CASE WORK HOURS SPENT:		1736		

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 2

PSA:

22

Provider Name: Legal Aid Society of Orange County

County(ies) Orange

10/21/17	Orange	Super Saturday Community Health Fair	Community	25	4.5
10/13/17	Santa Ana	OC Opportunity Initiative	community	40	2
10/7/17	Santa Ana	Clinic at the Park	Community	65	4.5
10/5/17	Westminster	Educational Workshop at Vietnamese Community of OC	Vietnamese	15	1
10/3/17	Orange	CalOptima Resource Fair Senior People with Disabilities	Seniors	100	4.5
10/1/17	Santa Ana	Cultural & Traditional Week of Michoacan in OC	Hispanic Community	150	3.5

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 6

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 20

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
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Provider Name: Legal Aid Society of Orange County

County(ies) Orange

12/14/17	Westminster	Educational Workshop	Vietnamese	500	1
12/14/17	Santa Ana	Homeless Outreach at the Civic Center Courtyard	Homeless	400	2
12/9/17	Santa Ana	Citizenship Clinic	Community	25	6
12/7/17	Santa Ana	Homeless Outreach at the River Trail	Homeless	150	2.5
12/2/17	Santa Ana	UCI Family Health Center/Mobile Food Pantry	Community	60	4
11/18/17	Newport Beach	Family Health Day at Hoag	Community	200	4
11/4/17	Aliso Viejo	Health, Safety & Resource Fair	Community	50	4

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 2

PSA: 22

11/4/17	Anaheim	7th Annual OC 50+ Senior Expo	Seniors	100	5.5
11/4/17	Garden Grove	Health & Wellness Fair	Community	700	5
11/1/17	Westminster	Educational Health Seminar	Community	40	1
10/28/17	Huntington Beach	2017 Health Fair	Community	50	7
10/25/17	Irvine	Alzheimer's-CA Top Rated Medi-Cal Plan	Seniors	100	4

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 12

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 46

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 2

PSA: 23

Total Unduplicated Client Count for Quarter: 844

Total Cases Closed in Quarter: 844

Total Units of Service for Quarter (Unit=1 Hour): 904

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	183
65-74:	359
75-84:	212
85+:	90
Client Declined to Provide Information:	0
Total:	844

CLIENT GENDER

Male:	266
Female:	578
Client Declined to Provide Information:	0
Total:	844

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	653
Homebound:	6
Lives Alone:	469
Institutionalized:	10
Suspected Victim of Elder Abuse/Exploitation:	20
Limited English:	98
Rural:	2
Greatest Economic Need (Minority):	107

CLIENT RACE

Two or More Races:	0
Caucasian:	638
African American:	62
Native American/Native Alaskan:	1
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	2
Filipino:	16
Japanese:	4
Korean:	1
Laotian:	0
Vietnamese:	2
Guamanian:	0
Hawaiian:	0
Samoan:	1
Other Asian/Pacific Islander:	6
Race Unknown/Some Other Race:	111
Client Declined to Provide Information:	0
Total:	844

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 2

PSA: 23

Greatest Economic Need (Non-Minority): 234

Greatest Economic Need (Minority Status Unknown): 17

CLIENT ETHNICITY

Hispanic/Latino: 111

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection: 40

A2. Contracts/Warranties: 69

A3. Other Consumer/Finance: 27

38 2 0

65 4 0

27 0 0

EMPLOYMENT

B1. Discrimination: 3

B2. Other Employment: 12

3 0 0

12 0 0

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights: 27

C2. Conservatorship: 9

C3. Other Family: 0

26 1 0

9 0 0

0 0 0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid: 9

D2. Medicare: 3

D3. Other Health/Community Based Care: 33

9 0 0

3 0 0

33 0 0

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing): 110

106 4 0

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 2

PSA: 23

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	60	59	1	0
E3. Other Housing:	47	46	1	0
INCOME MAINTENANCE				
F1. Social Security:	26	26	0	0
F2. Supplemental Security Income (SSI):	16	16	0	0
F3. Pensions/Retiree Benefits:	5	5	0	0
F4. Other Income Maintenance:	6	6	0	0
INDIVIDUAL RIGHTS				
G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	49	47	2	0
G3. Other Individual Rights:	52	52	0	0
MISCELLANEOUS				
H1. Estate Planning/Wills/Trusts:	180	150	30	0
H2. Advance Health Care Directives (AHCD):	11	9	2	0
H3. Financial Powers of Attorney:	31	23	8	0
H4. Other Miscellaneous:	19	19	0	0
TOTAL CASES OPENED IN QUARTER:		TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE		
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
		789	55	0
TOTAL ESTIMATED CASE WORK HOURS SPENT:		900		

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 0

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 0

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 2

PSA: 23

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
Provider Name: Elder Law & Advocacy					
County(ies) San Diego					
11/7/2018	Guadalupe Plaza Presentation	Elder Law, Senior Legal Services, Conservatorships, Wills and Elder Abuse / Scams	Seniors	26	4

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 1

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 4

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 2

PSA: 24

Total Unduplicated Client Count for Quarter: 89

Total Cases Closed in Quarter: 89

Total Units of Service for Quarter (Unit=1 Hour): 151

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	25
65-74:	32
75-84:	19
85+:	13
Client Declined to Provide Information:	0
Total:	89

CLIENT GENDER

Male:	41
Female:	48
Client Declined to Provide Information:	
Total:	89

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	23
Homebound:	0
Lives Alone:	43
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	0
Limited English:	43
Rural:	84
Greatest Economic Need (Minority):	34

CLIENT RACE

Two or More Races:	0
Caucasian:	7
African American:	2
Native American/Native Alaskan:	0
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	0
Filipino:	1
Japanese:	0
Korean:	1
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	78
Client Declined to Provide Information:	0
Total:	89

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 2

PSA: 24

Greatest Economic Need (Non-Minority): 5

Greatest Economic Need (Minority Status Unknown): 1

CLIENT ETHNICITY

Hispanic/Latino: 78

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection: 2

A2. Contracts/Warranties: 4

A3. Other Consumer/Finance: 2

1 1 0

1 3 0

1 1 0

EMPLOYMENT

B1. Discrimination: 0

B2. Other Employment: 2

0 0 0

2 0 0

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights: 3

C2. Conservatorship: 0

C3. Other Family: 0

3 0 0

0 0 0

0 0 0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid: 0

D2. Medicare: 1

D3. Other Health/Community Based Care: 5

0 0 0

1 0 0

4 1 0

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing): 3

1 2 0

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 2

PSA: 24

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	11	7	4	0
E3. Other Housing:	6	3	3	0
INCOME MAINTENANCE				
F1. Social Security:	2	2	0	0
F2. Supplemental Security Income (SSI):	5	5	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	8	3	5	0
INDIVIDUAL RIGHTS				
G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	2	1	1	0
G3. Other Individual Rights:	1	1	0	0
MISCELLANEOUS				
H1. Estate Planning/Wills/Trusts:	23	9	14	0
H2. Advance Health Care Directives (AHCD):	4	2	2	0
H3. Financial Powers of Attorney:	2	0	2	0
H4. Other Miscellaneous:	3	2	1	0
TOTAL CASES OPENED IN QUARTER:				
89		TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE		
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
		49	40	0
TOTAL ESTIMATED CASE WORK HOURS SPENT:		143		

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 0

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 0

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 2

PSA:

24

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
Provider Name: <i>Elder Law & Advocacy</i>					
County(ies) <i>Imperial</i>					
11/8/17	13th Annual Senior Citizens Community Health Fair	Presentation provided information about wills, poa & ahcd documents	Seniors	40	4
10/24/17	Bombay Beach Community Resource Fair	Presentation provided information about wills, poa, adch documents	Seniors	284	4

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 2

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 8

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 2

PSA: 25

Total Unduplicated Client Count for Quarter: 311

Total Cases Closed in Quarter: 267

Total Units of Service for Quarter (Unit=1 Hour): 2739

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	44
65-74:	88
75-84:	113
85+:	66
Client Declined to Provide Information:	0
Total:	311

CLIENT GENDER

Male:	108
Female:	199
Client Declined to Provide Information:	4
Total:	311

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	146
Homebound:	8
Lives Alone:	152
Institutionalized:	3
Suspected Victim of Elder Abuse/Exploitation:	20
Limited English:	61
Rural:	0
Greatest Economic Need (Minority):	55

CLIENT RACE

Two or More Races:	0
Caucasian:	229
African American:	31
Native American/Native Alaskan:	0
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	2
Filipino:	2
Japanese:	1
Korean:	4
Laotian:	0
Vietnamese:	1
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	38
Client Declined to Provide Information:	3
Total:	311

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 2

PSA: 25

Greatest Economic Need (Non-Minority): 101

Greatest Economic Need (Minority Status Unknown): 19

CLIENT ETHNICITY

Hispanic/Latino: 55

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection: 4

A2. Contracts/Warranties: 2

A3. Other Consumer/Finance: 9

4 2 0

1 0 0

4 0 0

EMPLOYMENT

B1. Discrimination: 0

B2. Other Employment: 4

0 0 0

2 0 2

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights: 1

C2. Conservatorship: 6

C3. Other Family: 0

1 0 0

0 14 0

0 0 0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid: 7

D2. Medicare: 0

D3. Other Health/Community Based Care: 9

4 2 2

0 0 0

11 2 1

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing): 24

37 5 8

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 2

PSA: 25

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	6	10	3	2
E3. Other Housing:	3	3	0	0
INCOME MAINTENANCE				
F1. Social Security:	4	5	0	0
F2. Supplemental Security Income (SSI):	10	11	3	1
F3. Pensions/Retiree Benefits:	0	1	0	0
F4. Other Income Maintenance:	4	1	2	0
INDIVIDUAL RIGHTS				
G1. Immigration/Naturalization:	0	2	0	0
G2. Elder Abuse/Neglect/Exploitation:	21	30	5	0
G3. Other Individual Rights:	17	13	4	26
MISCELLANEOUS				
H1. Estate Planning/Wills/Trusts:	21	14	8	0
H2. Advance Health Care Directives (AHCD):	7	1	9	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	8	10	0	1
TOTAL CASES OPENED IN QUARTER:		TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE		
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
		165	59	43
TOTAL ESTIMATED CASE WORK HOURS SPENT:		2739		

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 2

PSA: 25

Provider Name: *Bet Tzedek*

County(ies) *Los Angeles*

45

0

0

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 0

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 0

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
Provider Name: <i>Bet Tzedek</i>					
County(ies) <i>Los Angeles</i>					
15/15/2016	Los Angeles	SSI	Seniors	26	1
12/15/2016	Los Angeles	Legal Services for Holocaust Survivors	Seniors	40	15

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 0

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 0

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 2

PSA: 26

Total Unduplicated Client Count for Quarter: 79

Total Cases Closed in Quarter: 104

Total Units of Service for Quarter (Unit=1 Hour): 486

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	23
65-74:	38
75-84:	14
85+:	4
Client Declined to Provide Information:	0
Total:	79

CLIENT GENDER

Male:	29
Female:	50
Client Declined to Provide Information:	0
Total:	79

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	52
Homebound:	5
Lives Alone:	39
Institutionalized:	2
Suspected Victim of Elder Abuse/Exploitation:	18
Limited English:	3
Rural:	79
Greatest Economic Need (Minority):	9

CLIENT RACE

Two or More Races:	0
Caucasian:	68
African American:	0
Native American/Native Alaskan:	2
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	0
Filipino:	0
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	4
Client Declined to Provide Information:	5
Total:	79

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 2

PSA: 26

Greatest Economic Need (Non-Minority): 44

Greatest Economic Need (Minority Status Unknown): 0

CLIENT ETHNICITY

Hispanic/Latino: 3

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection: 5

A2. Contracts/Warranties: 1

A3. Other Consumer/Finance: 2

6 0 0

2 1 0

3 0 0

EMPLOYMENT

B1. Discrimination: 0

B2. Other Employment: 0

0 0 0

0 0 0

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights: 0

C2. Conservatorship: 0

C3. Other Family: 0

0 0 0

0 0 0

0 0 0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid: 5

D2. Medicare: 2

D3. Other Health/Community Based Care: 0

5 1 0

0 1 1

0 3 0

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing): 40

44 8 6

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 2

PSA: 26

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	2	2	2	0
E3. Other Housing:	5	6	0	0
INCOME MAINTENANCE				
F1. Social Security:	1	0	0	0
F2. Supplemental Security Income (SSI):	4	4	0	1
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	2	0	0	0
INDIVIDUAL RIGHTS				
G1. Immigration/Naturalization:	1	0	1	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	5	4	0	0
MISCELLANEOUS				
H1. Estate Planning/Wills/Trusts:	0	0	0	0
H2. Advance Health Care Directives (AHCD):	1	1	0	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	3	2	0	0
TOTAL CASES OPENED IN QUARTER:		79	TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE	
			TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES
			TOTAL LEGAL REPRESENTATION	
		79	17	8
TOTAL ESTIMATED CASE WORK HOURS SPENT:		469		

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 2

PSA:

26

Provider Name: *Legal Services of Northern California*

County(ies) *Mendocino and Lake*

11/29 12/2	Ukiah	CHIP-Poverty Action Team Meetings	Service Providers	10	3
10/31, 12/7	Ukiah, Lakeport, Fort Bragg	Mailed or Dropped Off Brochures to Various Community Partners; Mendo PD's office, Self-Help, courts in Ukiah and Fort Bragg, Lake County Public Health	Low Income Persons & Seniors & court Users & Clinic Users	270	0.9
10/17/17	Ukiah	Flyers to Local Assistance Center	Community partners and persons affected by fire disasters	40	0.8
10/16, 12/1	Ukiah	continuum of Care Meetings	Homeless Service Providers and their consumers; law	20	3.8
10/14/17	Lakeport	Tabling at Lake County Heroes of Health and Safety Fair	Low Income Person, Health Personnel	50	8

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 5

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 17

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 0

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 0

California Legal Services (Title III B)
PSA Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 2

PSA: 27

Total Unduplicated Client Count for Quarter: 119

Total Cases Closed in Quarter: 148

Total Units of Service for Quarter (Unit=1 Hour): 766

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS
IN CASES OPENED THIS QUARTER**

CLIENT AGE

60-64:	45
65-74:	52
75-84:	20
85+:	2
Client Declined to Provide Information:	0
Total:	119

CLIENT GENDER

Male:	45
Female:	74
Client Declined to Provide Information:	0
Total:	119

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	33
Homebound:	1
Lives Alone:	45
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	19
Limited English:	9
Rural:	13
Greatest Economic Need (Minority):	15

CLIENT RACE

Two or More Races:	0
Caucasian:	107
African American:	5
Native American/Native Alaskan:	3
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	3
Filipino:	0
Japanese:	1
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	0
Client Declined to Provide Information:	0
Total:	119

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 2

PSA: 27

Greatest Economic Need (Non-Minority): 44

Greatest Economic Need (Minority Status Unknown): 0

CLIENT ETHNICITY

Hispanic/Latino: 15

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection: 1

A2. Contracts/Warranties: 0

A3. Other Consumer/Finance: 8

2 0 3

0 0 0

12 1 0

EMPLOYMENT

B1. Discrimination: 0

B2. Other Employment: 0

0 0 3

0 0 0

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights: 13

C2. Conservatorship: 0

C3. Other Family: 0

7 5 0

1 0 0

0 0 0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid: 0

D2. Medicare: 0

D3. Other Health/Community Based Care: 1

0 0 16

0 0 0

0 0 6

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing): 52

18 18 0

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 2

PSA: 27

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	0	0	0	0
E3. Other Housing:	11	7	1	0
INCOME MAINTENANCE				
F1. Social Security:	2	1	0	0
F2. Supplemental Security Income (SSI):	0	1	0	10
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	0	0	0	0
INDIVIDUAL RIGHTS				
G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	21	14	4	0
G3. Other Individual Rights:	0	0	0	0
MISCELLANEOUS				
H1. Estate Planning/Wills/Trusts:	7	6	5	0
H2. Advance Health Care Directives (AHCD):	2	2	1	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	1	4	0	0
TOTAL CASES OPENED IN QUARTER:		TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE		
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
		75	35	38
TOTAL ESTIMATED CASE WORK HOURS SPENT:		737		

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 2

PSA:

27

Provider Name: Legal Aid of Sonoma County

County(ies) Sonoma

12/18/17	Santa Rosa	Journeys End - meet w/MH park residents	Elder MH Park Residents	65	2
12/14/17	Petaluma	Little Woods - meet w/MH park residents	Elder MH Park Residents	100	2
12/13/17	Santa Rosa	Coddington Estates - meet w/MH park residents	Elder MH Park Residents	85	2
11/28/17	Petaluma	Little Woods 0 meet w/MH park residents re: legal rights	Elder MH Park Residents	50	2
11/25/17	Santa Rosa	Informational Table (LAC/FEMA Center)	Fire Victims	40	8
10/14/17	Santa Rosa	Informational Table (LAC?FEMA Center)	Fire Victims	100	8

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 6

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 24

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
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Provider Name: Legal Aid of Sonoma County

County(ies) Sonoma

11/27/17	Santa Rosa	Christ Church United Methodist - presentation for Fire Victims	Fire Victims	100	2.5
10/21/17	Santa Rosa	Roseland Community Forum for Fire	Fire Victims	70	2.5

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 2

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 5

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 2

PSA: 28

Total Unduplicated Client Count for Quarter: 132

Total Cases Closed in Quarter: 142

Total Units of Service for Quarter (Unit=1 Hour): 891

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	44
65-74:	56
75-84:	27
85+:	5
Client Declined to Provide Information:	0
Total:	132

CLIENT GENDER

Male:	59
Female:	73
Client Declined to Provide Information:	0
Total:	132

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	81
Homebound:	1
Lives Alone:	34
Institutionalized:	11
Suspected Victim of Elder Abuse/Exploitation:	1
Limited English:	11
Rural:	0
Greatest Economic Need (Minority):	40

CLIENT RACE

Two or More Races:	0
Caucasian:	81
African American:	28
Native American/Native Alaskan:	0
Asian/Pacific Islander	
Asian Indian:	1
Cambodian:	0
Chinese:	1
Filipino:	2
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	4
Samoan:	0
Other Asian/Pacific Islander:	5
Race Unknown/Some Other Race:	4
Client Declined to Provide Information:	6
Total:	132

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 2

PSA: 28

Greatest Economic Need (Non-Minority):

Greatest Economic Need (Minority Status Unknown):

CLIENT ETHNICITY

Hispanic/Latino:

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:

A2. Contracts/Warranties:

A3. Other Consumer/Finance:

EMPLOYMENT

B1. Discrimination:

B2. Other Employment:

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights:

C2. Conservatorship:

C3. Other Family:

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:

D2. Medicare:

D3. Other Health/Community Based Care:

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing):

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 2

PSA: 28

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	3	1	4	1
E3. Other Housing:	2	0	0	0
INCOME MAINTENANCE				
F1. Social Security:	3	2	0	0
F2. Supplemental Security Income (SSI):	8	7	1	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	1	0	2	0
INDIVIDUAL RIGHTS				
G1. Immigration/Naturalization:	7	1	4	0
G2. Elder Abuse/Neglect/Exploitation:	4	2	1	1
G3. Other Individual Rights:	1	0	1	0
MISCELLANEOUS				
H1. Estate Planning/Wills/Trusts:	18	3	5	0
H2. Advance Health Care Directives (AHCD):	1	0	0	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	7	4	2	0
TOTAL CASES OPENED IN QUARTER:		132		
		TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE		
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
		83	46	13
TOTAL ESTIMATED CASE WORK HOURS SPENT:		800		

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours

California Legal Services (Title III B)
PSA Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 2

PSA: 28

Provider Name: Bay Area Legal Aid

County(ies) Napa

12/20/2017	Calistoga/UpValley Family Resource	Lunch and Learn; Bay Legal Services	Low Income Seniors	25	4
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Provider Name: Legal Services of Northern California

County(ies) Solano County

12/14/17	Dixon	Know Your Rights Presentation	Dixon Migrants	15	2
12/13/17	Suisun City	Suisun Senior Center - Senior Legal Clinic	Seniors	2	2
12/11/17	Solano County	Tenants' Rights Presentation	Veteran's Network	9	2
12/6/17	Vallejo	Florence Douglas Senior Center Senior Legal Clinic	Seniors	4	2
11/21/17	Solano County	Clean Slate Clinic	Solano	45	8
11/18/17	Fairfield	Naturalization Clinic	Solano	8	10
11/16/17	Dixon - day 3	North Bay Veterans Stand Down	Veterans	12	5
11/15/17	Dixon - day 2	North Bay Veterans Stand Down	Veterans	14	8
11/14/17	Dixon - day 1	North Bay Veterans Stand Down	Veterans	25	10
11/8/17	Suisun City	Suisun Senior Center - Senior Legal Clinic	Seniors	3	2
11/1/17	Vallejo	Florence Douglas Senior Center Senior Legal Clinic	Seniors	5	2
10/17/17	Fairfield	Solano County Resource Fair	Solano	15	3
10/16/17	Suisun City	Suisun Library - Senior Legal Clinic	Seniors	4	2
10/11/17	Suisun City	Suisun Senior Center - Senior Legal Clinic	seniors	3	2

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 15

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 64

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 2

PSA:

28

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
Provider Name: Legal Services of Northern California					
County(ies) Solano County					
Bi-weekly	LSNC Office	Tenants' Right & Responsibilities Clinic (eight clinics held)	Solano Tenants	16	8
12/15/17	Oakland	fines and Fees Coalition Meeting	Bay Area Advocates	20	7
12/1/17	Solano County	Senior Coalition Meeting	Senior Coalition	12	3
12/12/17	Suisun City	Solano Resources Connect - Coordinated Entry Meeting	Solano Advocates	10	3
10/23/17	Vacaville	Fair Housing Roundtable Training	Solano Advocates	20	3
10/6/17	Solano County	Senior Coalition Meeting	Senior Coalition	12	3

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 6

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 27

California Legal Services (Title III B)
PSA Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 2

PSA: 29

Total Unduplicated Client Count for Quarter: 359

Total Cases Closed in Quarter: 707

Total Units of Service for Quarter (Unit=1 Hour): 1566

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS
IN CASES OPENED THIS QUARTER**

CLIENT AGE

60-64:	47
65-74:	159
75-84:	109
85+:	35
Client Declined to Provide Information:	9
Total:	359

CLIENT GENDER

Male:	147
Female:	212
Client Declined to Provide Information:	0
Total:	359

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	32
Homebound:	1
Lives Alone:	116
Institutionalized:	1
Suspected Victim of Elder Abuse/Exploitation:	2
Limited English:	0
Rural:	359
Greatest Economic Need (Minority):	2

CLIENT RACE

Two or More Races:	11
Caucasian:	330
African American:	0
Native American/Native Alaskan:	1
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	0
Filipino:	0
Japanese:	1
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	1
Race Unknown/Some Other Race:	13
Client Declined to Provide Information:	2
Total:	359

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 2

PSA: 29

Greatest Economic Need (Non-Minority):

Greatest Economic Need (Minority Status Unknown):

CLIENT ETHNICITY

Hispanic/Latino:

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:

A2. Contracts/Warranties:

A3. Other Consumer/Finance:

EMPLOYMENT

B1. Discrimination:

B2. Other Employment:

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights:

C2. Conservatorship:

C3. Other Family:

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:

D2. Medicare:

D3. Other Health/Community Based Care:

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing):

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 2

PSA: 29

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	4	4	0	0
E3. Other Housing:	30	19	0	0
INCOME MAINTENANCE				
F1. Social Security:	2	2	0	0
F2. Supplemental Security Income (SSI):	1	1	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	2	2	0	0
INDIVIDUAL RIGHTS				
G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	7	4	0	0
G3. Other Individual Rights:	5	5	0	0
MISCELLANEOUS				
H1. Estate Planning/Wills/Trusts:	322	208	0	0
H2. Advance Health Care Directives (AHCD):	237	153	0	0
H3. Financial Powers of Attorney:	234	154	0	0
H4. Other Miscellaneous:	23	23	0	0
TOTAL CASES OPENED IN QUARTER:		1000	TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE	
			TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES
			TOTAL LEGAL REPRESENTATION	
		707	0	0
TOTAL ESTIMATED CASE WORK HOURS SPENT:		1548		

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 0

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 0

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 2

PSA:

29

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
Provider Name: Senior Legal Services					
County(ies) El Dorado County					
10/20/17	El Dorado Hills Senior Center	Scam Seminar	Seniors	45	2
10/13/17	Tahoe senior Plaza	Health Care Directives and Powers of Attorney	Seniors	20	5
10/12/17	Cameron Park Community Center	Seniors Legal Services	Seniors	45	3
10/09/17	Tahoe Senior Center	Senior Legal Services and Health Care Directives	Seniors	35	8

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 4

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 18

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 2

PSA: 30

Total Unduplicated Client Count for Quarter: 114

Total Cases Closed in Quarter: 128

Total Units of Service for Quarter (Unit=1 Hour): 451

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	21
65-74:	44
75-84:	30
85+:	19
Client Declined to Provide Information:	0
Total:	114

CLIENT GENDER

Male:	39
Female:	75
Client Declined to Provide Information:	0
Total:	114

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	6
Homebound:	0
Lives Alone:	40
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	28
Limited English:	3
Rural:	0
Greatest Economic Need (Minority):	1

CLIENT RACE

Two or More Races:	0
Caucasian:	105
African American:	6
Native American/Native Alaskan:	2
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	1
Filipino:	0
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	0
Client Declined to Provide Information:	0
Total:	114

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 2

PSA: 30

Greatest Economic Need (Non-Minority): 36

Greatest Economic Need (Minority Status Unknown): 0

CLIENT ETHNICITY

Hispanic/Latino: 23

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection: 2

A2. Contracts/Warranties: 6

A3. Other Consumer/Finance: 11

2 0 0

9 3 0

16 2 0

EMPLOYMENT

B1. Discrimination: 0

B2. Other Employment: 0

0 0 0

0 0 0

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights: 1

C2. Conservatorship: 1

C3. Other Family: 0

1 0 0

3 0 0

0 0 0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid: 2

D2. Medicare: 0

D3. Other Health/Community Based Care: 1

1 1 0

0 1 0

1 0 0

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing): 4

3 0 0

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 2

PSA: 30

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	1	1	0	0
E3. Other Housing:	5	1	2	0
INCOME MAINTENANCE				
F1. Social Security:	3	2	0	0
F2. Supplemental Security Income (SSI):	0	0	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	1	6	0	0
INDIVIDUAL RIGHTS				
G1. Immigration/Naturalization:	1	1	0	0
G2. Elder Abuse/Neglect/Exploitation:	26	9	4	3
G3. Other Individual Rights:	0	0	2	0
MISCELLANEOUS				
H1. Estate Planning/Wills/Trusts:	12	7	5	0
H2. Advance Health Care Directives (AHCD):	3	2	0	0
H3. Financial Powers of Attorney:	19	13	6	0
H4. Other Miscellaneous:	15	20	1	0
TOTAL CASES OPENED IN QUARTER:		TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE		
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
		98	27	3
TOTAL ESTIMATED CASE WORK HOURS SPENT:		396		

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 2

PSA: 30

Provider Name: Senior Advocacy Network

County(ies) Stanislaus

11/20/17	Modesto	Meet w/CMS director and Jeff Denham re Medicare Reg change	Elected Officials	11	3
12/13/17	Modesto	DA- MDT Meeting	Seniors	10	2
11/8/17	Modesto	DA - MDT Meeting	Seniors	12	2
10/11/17	Modesto	DA - MDT Meeting	Seniors	12	2
10/20/17	Modesto Centre Plaza	Healthy Aging and Fall Prevention Summit	Seniors	200	5.5

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 5

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 15

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
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Provider Name: Senior Advocacy Network

County(ies) Stanislaus

11/17-11/1	Monterey, CA	Elder Abuse	Attorneys, Fiduciaries	250	40
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TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 1

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 40

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 2

PSA: 31

Total Unduplicated Client Count for Quarter: 48

Total Cases Closed in Quarter: 72

Total Units of Service for Quarter (Unit=1 Hour): 615

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	9
65-74:	19
75-84:	18
85+:	2
Client Declined to Provide Information:	0
Total:	48

CLIENT GENDER

Male:	13
Female:	35
Client Declined to Provide Information:	0
Total:	48

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	6
Homebound:	0
Lives Alone:	1
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	0
Limited English:	8
Rural:	0
Greatest Economic Need (Minority):	25

CLIENT RACE

Two or More Races:	0
Caucasian:	17
African American:	6
Native American/Native Alaskan:	0
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	0
Filipino:	0
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	22
Client Declined to Provide Information:	3
Total:	48

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 2

PSA: 31

Greatest Economic Need (Non-Minority): 0

Greatest Economic Need (Minority Status Unknown): 0

CLIENT ETHNICITY

Hispanic/Latino: 21

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection: 1

A2. Contracts/Warranties: 2

A3. Other Consumer/Finance: 1

1 0 0

2 0 0

1 0 0

EMPLOYMENT

B1. Discrimination: 0

B2. Other Employment: 0

0 0 0

0 0 0

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights: 2

C2. Conservatorship: 0

C3. Other Family: 2

2 0 0

0 0 0

2 0 0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid: 0

D2. Medicare: 0

D3. Other Health/Community Based Care: 0

0 0 0

0 0 0

0 0 0

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing): 16

14 2 0

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 2

PSA: 31

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	7	0	6	1
E3. Other Housing:	0	0	0	0
INCOME MAINTENANCE				
F1. Social Security:	0	0	0	0
F2. Supplemental Security Income (SSI):	1	1	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	0	0	0	0
INDIVIDUAL RIGHTS				
G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	1	0	1	0
G3. Other Individual Rights:	0	0	0	0
MISCELLANEOUS				
H1. Estate Planning/Wills/Trusts:	15	3	12	0
H2. Advance Health Care Directives (AHCD):	24	1	23	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	0	0	0	0
TOTAL CASES OPENED IN QUARTER:				
72				
		TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE		
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
		27	44	1
TOTAL ESTIMATED CASE WORK HOURS SPENT:		567		

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 2

PSA: 31

Provider Name: Central California Legal Services

County(ies) Merced

12/12/2017	Gustine, CA	Senior ID Theft and Scams (Part 2)	Merced County Rural Seniors	10	16
11/14/2017	Gustine, CA	Senior ID Theft and Scams (Part 1)	Merced County Rural Seniors	35	16
10/26/2017	Los Banos Community Center	Senior Tax and Estate legal Clinic	Merced County Seniors	2	8

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 3

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 40

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
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Provider Name: Central California Legal Services

County(ies) Merced

11/3/17	Merced, CA	Senior ID Theft, Tax Scams & Estate Planning Legal Clinic	Merced County Seniors	6	8
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TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 1

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 8

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 2

PSA: 32

Total Unduplicated Client Count for Quarter: 437

Total Cases Closed in Quarter: 396

Total Units of Service for Quarter (Unit=1 Hour): 1725

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	95
65-74:	171
75-84:	118
85+:	53
Client Declined to Provide Information:	0
Total:	437

CLIENT GENDER

Male:	145
Female:	292
Client Declined to Provide Information:	0
Total:	437

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	14
Homebound:	0
Lives Alone:	147
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	16
Limited English:	200
Rural:	212
Greatest Economic Need (Minority):	13

CLIENT RACE

Two or More Races:	2
Caucasian:	353
African American:	22
Native American/Native Alaskan:	1
Asian/Pacific Islander	
Asian Indian:	5
Cambodian:	0
Chinese:	4
Filipino:	6
Japanese:	3
Korean:	6
Laotian:	1
Vietnamese:	4
Guamanian:	0
Hawaiian:	1
Samoan:	0
Other Asian/Pacific Islander:	4
Race Unknown/Some Other Race:	25
Client Declined to Provide Information:	0
Total:	437

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 2

PSA: 32

Greatest Economic Need (Non-Minority): 0

Greatest Economic Need (Minority Status Unknown): 0

CLIENT ETHNICITY

Hispanic/Latino: 93

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection: 11

A2. Contracts/Warranties: 18

A3. Other Consumer/Finance: 38

9 1 0

10 5 0

51 14 3

EMPLOYMENT

B1. Discrimination: 1

B2. Other Employment: 4

1 0 0

4 0 0

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights: 9

C2. Conservatorship: 11

C3. Other Family: 5

8 0 0

9 0 0

6 0 0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid: 8

D2. Medicare: 5

D3. Other Health/Community Based Care: 0

5 3 0

4 1 0

0 0 0

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing): 58

38 10 2

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 2

PSA: 32

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	19	17	2	0
E3. Other Housing:	10	8	1	0
INCOME MAINTENANCE				
F1. Social Security:	14	11	2	1
F2. Supplemental Security Income (SSI):	4	9	1	0
F3. Pensions/Retiree Benefits:	3	0	0	0
F4. Other Income Maintenance:	5	1	3	0
INDIVIDUAL RIGHTS				
G1. Immigration/Naturalization:	2	1	1	0
G2. Elder Abuse/Neglect/Exploitation:	13	4	4	1
G3. Other Individual Rights:	6	6	0	0
MISCELLANEOUS				
H1. Estate Planning/Wills/Trusts:	89	46	27	0
H2. Advance Health Care Directives (AHCD):	27	7	15	0
H3. Financial Powers of Attorney:	18	11	6	0
H4. Other Miscellaneous:	59	24	3	0
TOTAL CASES OPENED IN QUARTER:		TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE		
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
		290	99	7
TOTAL ESTIMATED CASE WORK HOURS SPENT:		1392		

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours

California Legal Services (Title III B)
PSA Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 2

PSA: 32

Provider Name: Legal Services for Seniors					
County(ies) Monterey					
12/18/2017	San Francisco	General Legal Services for Seniors info	elder Abuse Professionals	7	12
11/20/2017	Library Board	Salinas CA	Library Board	12	3
11/15/2017	Corral de Tierra Country Club, Monterey-Salinas highway	General Legal Services for Seniors education	New Legal Services for Seniors friends, potential donors	175	35
10/31/2017	Pacific Grove City Hall Council	Pacific Grove CDBG Legal Services for Seniors general presentation	eligible Pacific Grove low-income subsidized-eligible housing	12	24
10/30/2017	Oldemeyer Center, Seaside	Section 8 Housing sign up education	Eligible low-income subsidized-eligible housing seniors	4	8
10/26/2017	Oldemeyer Center, Seaside	Section 8 Housing sign up education	Eligible low-income subsidized-eligible housing seniors	26	100
10/19/2017	Oldemeyer Center, Seaside	Section 8 Housing sign up education	Eligible low-income subsidized-eligible housing seniors	25	100

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 7

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 282

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
Provider Name: Legal Services for Seniors					
County(ies) Monterey					
12/18/2017	Salinas, CA	legal Services for Seniors general information - planning session	"Active Seniors" social group	3	3
11/29/2017	Salinas Courthouse Conference Center	Stand-down 2018 planning session	Stand-down agency participants	9	4
11/3/2017	CSUMB	SCUMB Intern Recruitment Fair	Potential Legal Services for Seniors interns	12	7

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 2

PSA: 32

11/8/2017	Monterey	Senior Round Table	Senior Community Social Providers	60	4
11/2/2017	Hollister	Tri-County Real Estate Fraud Round Table	County gov't, non-profits and interested professionals	35	5
10/31/2017	Legal Services for Seniors Seaside Office	AAA site visit	AAA auditor	2	8
10/16/2017	CSUMB Pre-Law Class	Preparation for Legal Advocates intern	CSUMB students	15	20

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 7

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 51

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 2

PSA: 33

Total Unduplicated Client Count for Quarter: 101

Total Cases Closed in Quarter: 114

Total Units of Service for Quarter (Unit=1 Hour): 971

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	32
65-74:	47
75-84:	20
85+:	2
Client Declined to Provide Information:	0
Total:	101

CLIENT GENDER

Male:	45
Female:	56
Client Declined to Provide Information:	0
Total:	101

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	50
Homebound:	0
Lives Alone:	60
Institutionalized:	1
Suspected Victim of Elder Abuse/Exploitation:	4
Limited English:	18
Rural:	23
Greatest Economic Need (Minority):	46

CLIENT RACE

Two or More Races:	0
Caucasian:	76
African American:	15
Native American/Native Alaskan:	3
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	0
Filipino:	0
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	2
Race Unknown/Some Other Race:	5
Client Declined to Provide Information:	0
Total:	101

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 2

PSA: 33

Greatest Economic Need (Non-Minority):

Greatest Economic Need (Minority Status Unknown):

CLIENT ETHNICITY

Hispanic/Latino:

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:

A2. Contracts/Warranties:

A3. Other Consumer/Finance:

EMPLOYMENT

B1. Discrimination:

B2. Other Employment:

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights:

C2. Conservatorship:

C3. Other Family:

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:

D2. Medicare:

D3. Other Health/Community Based Care:

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing):

California Legal Services (Title III B)

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PSA: 33

E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	4	3	1	0
E3. Other Housing:	7	7	2	1
INCOME MAINTENANCE				
F1. Social Security:	10	8	4	0
F2. Supplemental Security Income (SSI):	6	2	2	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	1	1	0	0
INDIVIDUAL RIGHTS				
G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	4	3	0	1
G3. Other Individual Rights:	2	2	0	0
MISCELLANEOUS				
H1. Estate Planning/Wills/Trusts:	3	2	1	1
H2. Advance Health Care Directives (AHCD):	7	1	5	0
H3. Financial Powers of Attorney:	3	2	2	0
H4. Other Miscellaneous:	0	0	0	0
TOTAL CASES OPENED IN QUARTER:		TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE		
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
		78	27	9
TOTAL ESTIMATED CASE WORK HOURS SPENT:		948		

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 2

PSA: 33

Provider Name: *Greater Bakersfield Legal Assistance, Inc.*

County(ies) *Kern*

12/14/2017	Wasco, CA	Provided information about services provided by GBLA's Seniors Law Center & Guardianship Caregiver Project and distributed brochures for both projects at the Wasco Community Collaborative Meeting	Other Service Providers of Kern County's Senior Population	20	2.5
10/15/2017	Bakersfield, CA	Provided information about services provided by GBLA's Seniors Law Center & Guardianship Caregiver Project and distributed brochures for both projects at the 2017 Senior Resource Fair hosted by Adventist Health	Kern County's Senior Population	100	6.5
10/11/2017	Ridgecrest, CA	Provided information about services provided by GBLA's Seniors Law Center & Guardianship Caregiver Project and distributed brochures for both projects at Indian Wells Ridgecrest Collaborative meeting at the Kerr McGee Center in Ridgecrest, CA.	Other Service Providers of Kern County's Senior Population	75	7.5
10/9/2017	Wasco, CA	Provided information about services provided by GBLA's Seniors Law Center & Guardianship Caregiver Project and distributed brochures for both projects at the Wasco Community Collaborative Meeting	Other Service Providers of Kern County's Senior Population	25	2.5
10/9/2017	Bakersfield, CA	Provided information about services provided by GBLA's Seniors Law Center & Guardianship Caregiver Project and distributed brochures for both projects at the Kern County Veteran's Collaborative Meeting	Other Service Providers of Kern County's Senior Population	70	1

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2017-2018

Quarter: 2

PSA: 33

10/3/2017	Delano, CA	Provided information about services provided by GBLA's Seniors Law Center & Guardianship Caregiver Project and distributed brochures for both projects at the Delano Community Connections Center Collaborative Meeting	Other Service Provides of Kern County's Senior Population	45	3
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TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 6

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 23

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 0

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 0